# Public Service Commission of South Carolina
# Tariff Summary Sheet as of March 3, 2010

## McClellanville Telephone Company, Inc. d/b/a TDS Telecom

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2010-48 | 2/17/10 | 3/3/10 | 10 |
| Summary: The purpose of this filing is to add Digital Key Lines and Channels to the existing Standard Virtual Telephone Network offering. Virtual Telephone Network (VTN) allows business customers to ingegrate multiple telephone features and functions by configuring VTN lines into a single VTN Group. | | | |
| E2010-41 | 2/8/10 | 2/19/10 | 2 |
| Summary: The purpose of this filing is to decrease the rate for Safety Line Bundles. The rate will be reduced from $54.95 to $49.95. The rate decrease is also available at our other SC Companies; Norway, St.Stephen and Williston. | | | |
| E2009-374 | 10/27/09 | 11/10/09 | 2 |
| Summary: The purpose of this filing is to add the following language to the Private Line Service Concurence statement. The concurrence is limited to speeds up to and including an OC3. Speeds higher than an OC3 will be handled on an ICB. | | | |
| E2009-277 | 9/23/09 | 10/8/09 | 4 |
| Summary: The purpose of this filing is to add a Late Payment Charge to the General Regulations section of the tariff. A late payment charge of 1.5% per month will apply to all past due balances. Customers with past due balances who sign up for electronic payments will receive a one time waiver of the late payment charge. These charges will also apply at our other SC Companies - Norway, St. Stephen and Williston Telephone Companies. | | | |
| E2009-268 | 9/16/09 | 10/1/09 | 7 |
| Summary: The purpose of this filing is to add Integrated Services Digital Network (ISDN) -Primary Rate Interface (PRI) to the tariff. ISDN is a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone facilities. ISDN provides end to end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously. This new service is also available at our other South Carolina Companies: Norway, St.Stephen and Williston. | | | |
| E2009-216 | 7/20/09 | 8/21/09 | 4 |
| Summary: The purpose of this filing is to add a new bundle to the tariff. Safety Line Service is an optional bundle for residential customers who have their main telephone service with a wireless provider, but require a landline for emergency back-up and high speed data. The bundle includes a Residential One-Party and a 1.5 Mbps of high speed data. This new service is also available at our other SC companies: Norway, St. Stephen and Williston Telephone Companies. | | | |
| E2009-92 | 5/4/09 | 5/18/09 | 2 |
| Summary: The purpose of this filing is to remove the requirement for the 3 STAR Package that states that customers must subscribe to TDS Long Distance in order to receive the bundle. Customers subscribing to the 3 STAR Package will have the option to no pic or to keep their preferred carrier. For those customers that do subscribe to TDS Long Distance, the package will include 30 minutes of free LATA Wide and/or Long Distance calling. This revision is also applicable to our other South Carolina Companies: Norway, St. Stephen and Williston Telephone Companies. | | | |
| E2009-26 | 2/3/09 | 2/17/09 | 2 |
| Summary: The purpose of this filing is to add language to waive the Service Connection Charge when a customer is requesting a number change due to harassing phone calls. This waiver is also available at our other SC Companies - Norway, St. Stephen, and Williston Telephone Companies | | | |

| Revision | Date Filed | Effective Date | # of Pages |
|---|---|---|---|
| E2008-430 | 12/22/08 | 1/12/09 | 8 |
| <u>Summary:</u> The purpose of this filing is first to add STAR packages to the tariff. The STAR packages are optional service bundles that permit a customer to receive services and features for a flat monthly rate. With this filing we will also grandfather the Total Talk to existing Residential customers effective Jan 7, 2009. These new services will also be available at our other SC Companies: Norway, St. Stephen & Williston | | | |
| E2008-234 | 8/8/08 | 8/27/08 | 4 |
| Summary: The purpose of this filing is to add Customized 911 (C911) Service to the tariff. C911 Service allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.<br><br>This new service is also available at our other South Carolina companies. Norway, St. Stephen and Williston Telephone Companies | | | |

# TITLE PAGE

**MCCLELLANVILLE TELEPHONE COMPANY, INC.**
**d/b/a TDS Telecom**
**MCCLELLANVILLE, SOUTH CAROLINA**

GENERAL EXCHANGE TARIFFS

## TABLE OF CONTENTS

1. DEFINITION OF TERMS
2. GENERAL REGULATIONS
3. BASIC LOCAL EXCHANGE SERVICE
4. SERVICE CONNECTION CHARGES
5. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS
6. DIRECTORY LISTINGS
7. SPECIAL DIAL TONE ARRANGEMENTS
8. FOREIGN EXCHANGE SERVICE
9. OPTIONAL SERVICES
10. MISCELLANEOUS SERVICE ARRANGEMENTS
11. CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS
12. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE
13. PRIVATE LINE SERVICE
100. OBSOLETE SERVICE OFFERINGS

## INDEX


| Subject | Section | Sheet | |
|---|---|---|---|
| **- A -** | | | |
| Additional Listing Charges | 6 | 5 | |
| Additional Listings for Names Spelled More Than One Way | 6 | 7 | |
| Advance Payments | 2 | 13 | |
| Advanced Calling Service | 9 | - | |
| Alternate (Directive) Listings | 6 | 7 | |
| Application for Service | 2 | 5 | |
| Application of Rates for Business and Residence Service | 2 | 6 | |
| Availability of Facilities | 2 | 5 | |
| **- B -** | | | |
| Basic Local Exchange Service | 3 | - | |
| Broadcast of Recordings of Telephone Conversations | 2 | 3 | |
| Buried Construction | 5 | 3 | |
| Business Designations | 6 | 2 | |
| Business Listings | 6 | 2 | |
| **- C -** | | | |
| Cancellation of Service for Cause | 2 | 4 | |
| Caption Listings | 6 | 7 | |
| Charges Applicable Under Special Conditions | 5 | - | |
| Charges for Unusual Installations | 5 | 6 | |
| Company Facilities at Hazardous or Inaccessible Locations | 2 | 12 | |
| Connection to Company Facilities via Protective Circuitry | 11 | 1 | |
| Connection with Certain Facilities and/or Equipment of Others | 11 | - | |
| Construction Charges | 5 | 1 | |
| Construction on Private Property | 5 | 2 | |
| Construction Required for Temporary Service | 5 | 6 | |
| Custom Calling Services | 9 | 11 | |
| Customer Provided Terminal Equipment | 11 | 1 | |
| Customized 911 (C911) Service | 10 | 14 | (N) |

## INDEX


| Subject | Section | Page |
|---|---|---|
| **- D -** | | |
| Damage to Customer Premises | 2 | 19 |
| Dedicated DS1 Service | 13 | 2 |
| Definition of Terms | 1 | - |
| Deposits | 2 | 14 |
| Digital Transport Service | 13 | 5 |
| Direct Inward Dialing (DID) Service | 10 | 6 |
| Directory Assistance Service | 10 | 5 |
| Directory Listings | 6 | - |
| **- E -** | | |
| Employee Telephone Service | 3 | 2 |
| Errors in Telephone Directories | 2 | 17 |
| Equipment In Explosive Atmosphere | 2 | 18 |
| Establishment and Furnishing of Service | 2 | 5 |
| Establishment of Identity | 2 | 1 |
| Extension Line Mileage | 10 | 1 |
| **- F -** | | |
| Floor Space, Electric Power and Operating at the Customer Premises | 2 | 10 |
| Foreign Listings | 6 | 6 |
| Foreign Exchange Service | 8 | - |
| **- G -** | | |
| General Regulations | 2 | - |
| Ground Start | 10 | 4 |

## INDEX


| Subject | Section | Sheet | |
|---|---|---|---|
| **- H -** | | | |
| **- I -** | | | |
| Indemnifying Agreement | 2 | 17 | |
| Indented Listings | 6 | 6 | |
| Initial Service Periods | 2 | 9 | |
| Inside Wiring | 5 | 6 | |
| Installation of Interior Wire | 5 | 6 | |
| Intercept Arrangement | 8 | 4 | |
| **- L -** | | | |
| Late Payment Charges | 2 | 15 | (N) |
| Liability of the Company | 2 | 17 | |
| Lifeline Assistance | 3 | 5 | |
| Lifeline Connection Assistance (Link-Up) | 3 | 6 | |
| Limitations and Use of Service | 2 | 1 | |
| Limited Communications | 2 | 3 | |
| Line Connection Charge | 4 | 1 | |
| Local Service Guarantee Credit | 2 | 19 | |
| Long Distance Message Telecommunications Service | 12 | - | |
| Low-Income Assistance Programs | 3 | 4 | |
| **- M -** | | | |
| Maintenance and Repairs | 2 | 11 | |
| Maintenance Service Charge | 11 | 1 | |
| Miscellaneous Devices Provided by the Customer | 2 | 2 | |
| Miscellaneous Listings | 6 | 6 | |
| Miscellaneous Service Arrangements | 10 | - | |
| Monthly Exchange Rates | 3 | 1 | |

## INDEX


| Subject | Section | Sheet |
|---|---|---|
| **- N -** | | |
| Non-Listed Numbers | 6 | 4 |
| Non-Published Numbers | 6 | 4 |
| N11 Service | 10 | 8 |
| **- O -** | | |
| Obligation of the Company | 2 | 23 |
| Obsolete Service Offerings | 100 | - |
| Operator Assisted Local Calls | 3 | 3 |
| **- P -** | | |
| Payment Arrangements and Credit Allowances | 2 | 13 |
| Payment for Services | 2 | 15 |
| Paystation Service | 7 | 1 |
| Period for Presentation of Claims | 2 | 18 |
| Preinstallation of Interior Wire in Residential Buildings | 5 | 7 |
| Private Line Service | 13 | - |
| Provision and Ownership of Directories | 2 | 11 |
| Provision and Ownership of Equipment and Facilities | 2 | 10 |
| Provision and Ownership of Telephone Numbers | 2 | 11 |
| Provision for Certain Local Taxes and Fees | 2 | 16 |
| Pole Line Construction | 5 | 3 |
| **- Q -** | | |

## INDEX


| Subject | Section | Sheet | |
|---|---|---|---|
| **- R -** | | | |
| Rearrangement of Existing Plant | 5 | 6 | |
| Recorded Public Announcements | 2 | 3 | |
| Reference Listings | 6 | 6 | |
| Regulations Applicable to Directory Listing | 6 | 1 | |
| Residence Listings | 6 | 3 | |
| Rotary Hunting | 10 | 3 | |
| **- S -** | | | |
| Safety Line Service | 3 | 13 | (N) |
| Service Connection Charges | 4 | - | |
| Service Irregularities | 2 | 17 | |
| South Carolina LATA-Wide Area Calling Plan | 100 | 9 | |
| Special Residence Designations | 6 | 4 | |
| Special Service Arrangements | 5 | 9 | |
| Special Types of Construction | 5 | 6 | |
| Special Types of Installation | 5 | 8 | |
| STAR Packages | 3 | 11-12 | |
| Systems Plus Service | 100 | 1 | |
| **-T-** | | | |
| TDS TELECOM Plus | 100 | 9 | |
| Telephone Relay Service (See N11 Service in Section 8) | 10 | 16 | |
| Temporary Installation | 5 | 8 | |
| Temporary Listings | 6 | 8 | |
| Temporary Suspension of Service | 10 | 1 | |
| Termination of Service | 2 | 12 | |
| Total Talk Pack | 3 | 9 | |
| Touch Calling Service | 10 | 1 | |
| Trade Names | 6 | 3 | |
| Transfer of Service Between Customers | 2 | 9 | |
| Transmitting Messages | 2 | 3 | |

## INDEX


| Subject | Section | Sheet |
|---|---|---|
| **-U-** | | |
| Unauthorized Attachments or Connections | 2 | 2 |
| Underground Service Entrances | 5 | 4 |
| Unlawful Use of Service | 2 | 4 |
| Use of Customer's Service | 2 | 1 |
| Use of Facilities of Other Connecting Carriers | 2 | 17 |
| **-V-** | | |
| Virtual Telephone Network (VTN) Service | 7 | 4 |
| Volume Control Equipment | 10 | 13 |
| **-W-** | | |
| Wide Area Telecommunication Service | 12 | 2 |
| Work Performed Outside Regular Working Hours | 2 | 12 |
| **- X -** | | |
| **- Y -** | | |
| **- Z -** | | |

# INDEX

## EXPLANATION OF SYMBOLS

A - To signify change in text and change in rate or regulation.

C - To signify changed regulation

D - To signify discontinued rate or regulation

I - To signify increase

N - To signify new rate or regulation

R - To signify reduction

T - To signify change in text but no change in rate or regulation

## DEFINITION OF TERMS

ACCESSORIES
Accessories are devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of and not electrically connected to the conductors in the communications path of the telecommunications system.

AIRLINE MILEAGE
See "Mileage and Zone Charges."

APPLICANT
A person, firm, partnership, corporation, cooperative, organization, governmental agency, etc., requesting service from the Company.

AUTHORIZE USER
A person, firm, or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

BASE RATE
A schedule rate for any form of exchange service or equipment which does not include mileage charges.

BASE RATE AREA
A specific section of an exchange area within which primary classes of service are available without extra exchange line mileage or zone charges.

BASIC TERMINATION CHARGE
See "Termination Charge."

BATTERY POWER
See "Private Branch Exchange Service."

BUILDING
A building is a structure under one roof, or two or more structures connected by enclosed passageways which do not cross public thoroughfares other than alleys and are regularly used as corridors by persons, and are suitable for the installation and maintenance of inside wiring. Pipes and conduits are not considered enclosed passageways.

## DEFINITION OF TERMS

BUSINESS SERVICE
Telephone service furnished to customers where the actual or obvious used principally or substantially of a business, professional, or occupational nature.

CENTRAL OFFICE
A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE DESIGNATION
See "Telephone Number."

CENTRAL OFFICE DISTRICT
The specific section or area served by a single central office.

CERTIFICATE
Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL
A channel is an electric path suitable for the transmission of telephonic communications.

CIRCUIT MEASUREMENT
See Route Measurement under "MILEAGE AND ZONE CHARGES."

CLASS OF SERVICE
The classes of customer telephone service are residence service, business service, and semi-public service.

COIN TELEPHONE
A telephone station, either public or semi-public, equipped with a device for collecting money in payment of telephone messages.

COMMISSION
Public Service Commission of South Carolina.

## DEFINITION OF TERMS

COMMUNICATIONS SYSTEMS
Communications systems are channels or other facilities which are capable, when not connected to the telecommunications systems of two-way communications between customer-provided terminals equipment or Company stations.

COMPANY
Wherever used in this tariff, "Company" refers to McClellanville Telephone Company, Inc. d/b/a TDS Telecom unless the context clearly indicates otherwise.

COMPANY ATTENDED PUBLIC TELEPHONE
See "Public Telephone".

COMPANY STATION
See "Telephone Station."

CONNECTING ARRANGEMENT
The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY
A corporation, association, firm, or individual licensed and operating as a communications common carrier with whom the Company interchanges traffic.

CONSTRUCTION CHARGE
A separate initial charge made for construction of pole lines, circuits, facilities, etc., in excess of that contemplated under the rates quoted in the exchange tariff.

CONTINUOUS PROPERTY
A continuous plot of ground occupied by the customer, which is not separated by a public throughfare or space occupied by others.

CUSTOMER
A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., receiving service from the Company.

## DEFINITION OF TERMS

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, and arrangement to identify a central office line and protective facilities and procedures to determine compliance with criteria set forth in 15.2.1b of the tariff.

DIRECT ELECTRICAL CONNECTION

A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING

a. The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

   (1) Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.

   (2) Foreign Exchange Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.

   (3) Free Listing: A directory listing for which no specific charged is made.

   (4) Indented Listing: A directory listing indented under another listing.

   (5) Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

## DEFINITION OF TERMS

EXCHANGE

A central office or group of central offices, together with the customer stations and lines connected thereto, forming a local communications system furnishing means of telephonic intercommunication without toll charges between customers within a specified area, usually a single city, town or village and its environs. When an exchange includes only one central office, it is termed a single office exchange, but when it includes more than one central office, the exchange is termed a multi-office exchange.

EXCHANGE AREA

The corporate limits of the municipality or the local community area in which adequate local exchange telephone service is, or is proposed to be furnished, together with such rural areas contiguous thereto as are served, or as are proposed to be served with reasonably adequate local exchange service from the exchange in question.

EXCHANGE SERVICE

a. The general telephone service rendered in accordance with tariff provisions. Exchange Service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

(1) Flat Rate Service: A classification of exchange service furnished to a customer under tariff provisions, for which a stipulated charge is made, regardless of the amount of use.

(2) Foreign Central Office Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with a central office other than that regularly serving customers within the area in which the station is located, but within the same exchange service area.

(3) Foreign Exchange Service: A classification of exchange service furnished under tariff provisions by means of a circuit connecting a customer's main station or private branch exchange system with central office of an exchange other than that which regularly serves the exchange service area in which the customer is located.

(4) Individual Line Service: A classification of exchange service furnished under tariff provisions which provide that only one main station shall be served by the circuit connecting such station with the central office.

## DEFINITION OF TERMS

EXCHANGE SERVICE (Continued)

(5) Message Rate Service: A classification of non-coin box exchange service furnished under tariff provisions, which is charged for on the basis of amount of use. (Hotel, Motel, and Hospital PBX service).

(6) Party Line Service: A classification of exchange service furnished under tariff provisions which provide that two or more main stations may be served by the same central office circuit.

(7) Semi-Public Service: A classification of coin box exchange service furnished under tariff provisions for use or locations more or less public in character, but not, in the opinion of the Company generally accessible nor suitable for the installation of public telephones.

(8) Public Service: A classification of coin box service or attended service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.

EXTENDED AREA SERVICE

A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTENSION STATION

See "Telephone Station".

EXTRA EXCHANGE LINE MILEAGE

See "Mileage and Zone Charges."

FACILITIES

All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

FLAT RATE SERVICE

See "Exchange Service".

FOREIGN CENTRAL OFFICE

Any central office other than that which serves the area in which the customer is located.

FOREIGN CENTRAL OFFICE MILEAGE

See "Mileage and Zone Charges".

## DEFINITION OF TERMS

FOREIGN CENTRAL OFFICE SERVICE
See "Exchange Service".

FOREIGN EXCHANGE
Any other exchange but that in which the customer is located.

FOREIGN EXCHANGE LISTING
See "Directory Listing".

FOREIGN EXCHANGE MILEAGE
See "Mileage and Zone Charges".

FOREIGN EXCHANGE SERVICE
See "Exchange Service".

GRADE OF SERVICE
A term used in describing exchange service with regard to the number of main telephones which may be connected to one central office line.

INDENTED LISTING
See "Directory Listing".

INITIAL CHARGE
See "Installation Charge".

INITIAL SERVICE PERIOD
The minimum period of time for which service, facilities and equipment are provided.

INSTALLATION CHARGE
A separate initial charge, made under certain conditions for the placing, connecting, or furnishing of telephone equipment for the establishment of service which may or may not be associated with other charges for the service or equipment furnished. An installation charge is not a recurring charge, although the other charges, if any, with which it is associated ordinarily, are recurring charges.

INSTRUMENTALITIES-IN-PLACE
See "Left-In-Station".

## DEFINITION OF TERMS

INTERCEPTING SERVICE

A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

INTERCOMMUNICATING SYSTEM

See "Private Branch Exchange".

INTEREXCHANGE CHANNEL

That portion of a channel which connects stations in two or more exchanges.

INTERIOR CENTREX STATION

See "Centrex Service."

JACK AND PLUG EQUIPMENT

See "Portable Telephone".

JOINT USER SERVICE

A classification of exchange service furnished to a joint user, in connection with customer's exchange service. A joint user is a person, firm, or corporation sharing the customer's exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

KEY AND PUSHBUTTOM TELEPHONE SYSTEMS

An arrangement of equipment in combination with telephone sets and associated keys or buttons, to connect the associated telephone to any one of a limited number of exchanges, PBX, intercommunicating or private lines. Line indicating, signaling, holding features, etc., are, or may be, incorporated.

LEFT-IN-STATION

A station left on the premises after discontinuance of service. Also referred to as "instrumentalities-in-place."

## DEFINITION OF TERMS

LISTING
See "Directory Listing".

LOCAL CALLING AREA
See "Local Service Area".

LOCAL MESSAGE
See "Message".

LOCAL SERVICE
Telephone service furnished between customers' stations located within the same exchange area.

LOCAL SERVICE AREA
The area within which telephone service is furnished customers under a specific schedule of exchange rates and without toll charges. A Local service area may include one or more exchange areas.

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

a. The furnishing of facilities for telecommunication between stations in different local service areas in accordance with the regulations and system of charges specified in this tariff.

(1) Appointment Call
An arrangement made in advance with a particular party for the establishment of a person-to-person long distance message telephone connection at a specified time.

(2) Messenger Service
An arrangement whereby the Company, when possible and at the request of the calling party, will arrange to notify the called party of a long distance call. The company shall be reimburse by the calling party for the amount expended for such messenger service, such charges being subject to prior authorization by the calling party to the extent that they can be determined in advance. Such charges for messenger service are in addition to the tariff charges for the message.

## DEFINITION OF TERMS

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE (Continued)

a. (Continued)

(3) Person-to-Person Call
A service whereby the person originating the call specified to the company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department or office to be reached through a PBX or Centrex attendant.

(4) Station-to-Station Call
A service whereby the person originating the call either dials the telephone number desired or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX station, which is reached directly rather than through a PBX attendant, or give only the name and address under which such number is listed, and does not specify a particular person to be reached, nor a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, nor a particular station, department or office to be reached through a PBX or Centrex attendant.

MAIN STATIONS
See "Telephone Station".

MAINTENANCE OF SERVICE CHARGE
The charge made for keeping in repair telephone equipment or facilities under the provisions of Section 15 in this tariff.

MESSAGE
a. A communication between two stations. Message may be classified as follows:

(1) Local Message - A communication between stations within the same local service area.
(2) Toll Message - A communication between stations in different local service areas for which a toll charge is made.

MESSAGE RATE SERVICE
See "Exchange Services."

MESSENGER SERVICE
See "Long Distance Message Telecommunications Service".

## DEFINITION OF TERMS

MILEAGE AND ZONE CHARGES

a. A charge applying for the use of part or all of a channel furnished between the Company.
   (1) Airline Measurement: The shortest distance between two points.
   (2) Extra Exchange Line Mileage or Zone Charge: A charge applying in addition to the base rate for service when a customer's main station, PBX, or Centrex system is outside the base rate area but is located within the exchange area.
   (3) Extension Line Mileage: The measurement applying on an extension line, for the use of which a circuit charge is made in accordance with tariff provisions.
   (4) Foreign Central Office Mileage: The measurement applying to a line within the exchange connecting a customer's main station, PBX or Centrex system with a central office other than that from which he would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges, if applicable.
   (5) Foreign Exchange Mileage: The measurement applying to a line connecting a customer's main station, PBX or Centrex system with a central office of an exchange other than that from which the customer would normally be served, for the use of which a separate charge is made in addition to the base rate, plus zone charges, if applicable.
   (6) Route Measurement: The actual length of a circuit between two points. Also referred to as "circuit measurement".

MISCELLANEOUS COMMON CARRIERS

Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS EQUIPMENT

Equipment not regularly furnished with the various classes of exchange service.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

## DEFINITION OF TERMS

MOBILE TELEPHONE SERVICE
A communication service through a land radiotelephone base station.

NETWORK CONTROL SIGNALING
The transmission of signals used in the telecommunications system, which perform functions such as supervision (control, status, and charging signals), address signaling (dialing), calling and called number identification, audible tone signals (call progress signals indicating reorder or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALLING UNIT
The terminal equipment furnished, installed, and maintained by the Company for the provision of network control signaling.

NON-PUBLISHED TELEPHONE
An exchange station which has the listing omitted from both the telephone directory and directory assistance records at the customer's request.

PERSON
Any corporation, company, person, partnership, firm, association or any cooperative non-profit membership corporation or limited dividend or mutual association now or hereafter created.

PLANT
Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts telephone companies.

## DEFINITION OF TERMS

PORTABLE TELEPHONE

A desk or handset equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

PREMISES

a. The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

   (1) The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road.
   (2) The portion of the building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by others.
   (3) The continuous property operated as a single farm whether or not intersected by a public road.

b. In connection with inside moves, the term "same premises' is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIMARY STATION

See "Main Stations."

## DEFINITION OF TERMS

PRIVATE BRANCH EXCHANGE SERVICE (PBX Service)

a. There are four general types of private branch exchange systems:
   (1) Class A Systems - "Cordless Switchboard Manual Systems", which are manually operated through cam lever switches on switch cabinets.
   (2) Class B Systems - "Cord Non-Multiple Manual Switchboard Systems".
   (3) Class C Systems - "Cord Multiple Switchboard Manual Systems."
   (4) Class E Systems - "Dial Equipment Systems", which are operated through machine switching mechanism. The dial system may also be equipped with a manual attendant's position.

b. Circuits, equipment and facilities ordinarily furnished in connection with private branch exchange service, include the following:
   (1) Battery Power - Power furnished by means of a circuit from a central office or other source of supply to a common battery private branch exchange system for talking and operating lamp or visual signals and relays.
   (2) Private Branch Exchange Station - A station connected with a private branch exchange switchboard.
   (3) Private Branch Exchange Station Line - The circuit including the switchboard jack connecting the private branch exchange switchboard with a station, a key, or a jack.
   (4) Private Branch Exchange Trunk Line - A circuit connecting a private branch exchange system with a central office switchboard.
   (5) Ringing Circuit - A circuit supplying current to enable the private branch exchange operator to signal the private branch exchange stations or connecting private branch exchange systems without the use of a band generator.
   (6) Tie Line - A circuit connecting PBX, Centrex and/or Automatic Call Distributor Systems.

PRIVATE LINE SERVICE

As opposed to exchange service, this refers to channels and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

## DEFINITION OF TERMS

PRIVATE RIGHT-OF-WAY

A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE

a. An exchange station installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public.
   (1) Coin Public Telephone: A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (post-payment) the time the operator establishes the desired connection.
   (2) Company Attended Public Telephone: A public Telephone operated by a Company employee as attendant.

RATE CENTERS

Points upon which the airline distances for the determination of message toll telephone rates are based. In general, cache city, town, or locality is designated as a rate center, except that certain small towns and localities are assigned adjacent rate centers with which they are closed associated for communication purposes or by community of interest.

REFERENCE LISTING

See "Directory Listing".

RESIDENCE SERVICE

Exchange service furnished to customers where the actual or obvious use is for domestic purposes.

## DEFINITION OF TERMS

RINGING

a. There are three methods of signaling stations on party or multi-party line circuits.
   (1) Code Ringing: The method of signaling stations on a party or multi-party line circuit, whereby the bells of all stations on the circuit are rung whenever one station is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.
   (2) Selective Ringing: The method of signaling stations on a party line circuit, which permits a particular station to be signaled without ringing the bells of the other stations on the circuit.
   (3) Semi-Selective Ringing: The method of signaling stations on a party or multi-party line circuit, whereby the bells of only a portion of the stations on a circuit are rung when one of the stations is signaled, signals of the respective stations being distinguished by a code made up of various combinations of short and long rings.

RINGING CURRENT

See "Private Branch Exchange Service".

ROTARY SERVICE

An arrangement whereby two or more lines furnished to a customer are assigned numbers in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "auxiliary lines".

ROUTE MEASUREMENT

See "Mileage and Zone Charges."

SAME BUILDING

See "Building".

SAME PREMISES

See "Premises".

## DEFINITION OF TERMS

SECRETARIAL LINES
Extension station lines or main station lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

SELECTIVE RINGING
See "Ringing".

SEMI-PUBLIC TELEPHONE
See "Exchange Service".

SERVICE
The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE
The charge applying to the establishment of basic telephone service for a customer.

SERVICE POINT
The term "Service Point" when used in connection with customer-provided communications channels denotes the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer provided terminal equipment.

SERVICE STATION
See "Telephone Station".

## DEFINITION OF TERMS

SPECIAL REVERSED CHARGE TOLL SERVICE

A service plan by which a customer can offer his out-of-town customers in selected exchanges the privilege of calling him without payment of toll charges and without having to request that charges be reversed.

SUSPENSION OF SERVICE

An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SYSTEM

The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF

The rates, charges, rules and regulations adapted and filed by the Company and approved by the Commission.

TELEPHONE COMPANY

A person, firm, partnership, cooperative organization, or corporation engaged in the business of furnishing telephone service to the public under the jurisdiction of the Public Service Commission of South Carolina.

TELEPHONE NUMBER

A designation assigned to a telephone station or private branch exchange necessary for placing calls to the telephone station or private branch exchange and for identification in the assessment of message charges, etc.

## DEFINITION OF TERMS

TELEPHONE STATION

A unit of service, complete with all instrumentalities (e.g., telephone set, connecting block, inside wiring, protection apparatus, drop or block wiring) and lines (circuits), so arranged as to permit sending and receiving messages through the exchange and long distance network.

a. Company Stations:
   (1) Company Station: A station for which the central office equipment, lines and station equipment are owned and maintained by the Company and provided as a part of the Company's service offering. This term also denotes the network control signaling unit, Data-Tel data set or other equipment provided by the Company at the customer's premises, which enables the customer to establish the communications connection and to effect communications through such connections.

b. Exchange and Toll Stations and Toll Terminals:
   (1) Exchange Station: A Company or service station furnished for exchange service and directly or indirectly connected with a central office.
   (2) Toll Terminal: A toll terminal is a Company station to which long distance service only is furnished; a toll terminal is furnished only where the customer retains one or more exchange stations.

c. Main and Extension Stations
   (1) Main Station: A Company station, directly connected by means of an individual line or party line with a central office.
   (2) Extension Station: An additional station connected on the same line as the main station and subsidiary thereto.

d. PBX and Centrex Stations:
   See "Private Branch Exchange Service (PBX Service)".
   See "Centrex Service".

## DEFINITION OF TERMS

TEMPORARY DISCONNECTION
An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

TERMINATION CHARGE
A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TIE LINE SERVICE
See "Private Branch Exchange Service."

TOLL LINE
For the purpose of distinguishing between certificates for exchange areas and for toll lines, a toll line is a "line" as herein defined used in the transmission of communication between any two or more exchanges, as distinguished from inter-office trunks between individual central offices within a single exchange area.

TWX
See "Teletypewriter Exchange Service".

UTILITY
Any person as herein defined engaged in supplying telephone service to the public in South Carolina.

WIDE AREA TELEPHONE SERVICE (WATS)
The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

ZONE
See "Mileage And Zone Charges".

## GENERAL REGULATIONS

CONTENTS

| | | | Page No. |
|---|---|---|---|
| 2.1 | Application | | 1 |
| 2.2 | Limitations and Use of Service | | 1 |
| | 2.2.1 | Use of Customer's Service | 1 |
| | 2.2.2 | Establishment of Identity | 1 |
| | 2.2.3 | Unauthorized Attachments or Connections | 2 |
| | 2.2.4 | Miscellaneous Devices Provided by the Customer | 2 |
| | 2.2.5 | Broadcast of Recordings of Telephone Conversations | 3 |
| | 2.2.6 | Recorded Public Announcements | 3 |
| | 2.2.7 | Limited Communications | 3 |
| | 2.2.8 | Transmitting Messages | 3 |
| | 2.2.9 | Unlawful Use of Service | 4 |
| | 2.2.10 | Cancellation of Service for Cause | 4 |
| 2.3 | Establishment and Furnishing of Service | | 5 |
| | 2.3.1 | Availability of Facilities | 5 |
| | 2.3.2 | Reserved for Future Use | 5 |
| | 2.3.3 | Application for Service | 5 |
| | 2.3.4 | Application of Rates for Business and Residence Service | 6 |
| | 2.3.5 | Transfer of Service Between Customers | 9 |
| | 2.3.6 | Initial Service Periods | 9 |
| | 2.3.7 | Floor Space, Electric Power and Operating at the Customer's Premises | 10 |
| | 2.3.8 | Provision and Ownership of Equipment and Facilities | 10 |
| | 2.3.9 | Provision and Ownership of Directories | 11 |
| | 2.3.10 | Provision and Ownership of Telephone Numbers | 11 |
| | 2.3.11 | Maintenance and Repairs | 11 |
| | 2.3.12 | Company Facilities at Hazardous or Inaccessible Locations | 12 |
| | 2.3.13 | Work Performed Outside Regular Working Hours | 12 |
| | 2.3.14 | Termination of Service | 12 |

## GENERAL REGULATIONS

CONTENTS

| | | Page No. |
|---|---|---|
| 2.4 | Payment Arrangements and Credit Allowances | 13 |
| 2.4.1 | Advance Payments | 13 |
| 2.4.2 | Deposits | 14 |
| 2.4.3 | Payment for Service | 15 |
| 2.4.4 | Provision for Certain Local Taxes and Fees | 16 |
| 2.5. | Liability of the Company | 17 |
| 2.5.1 | Service Irregularities | 17 |
| 2.5.2 | Use of Facilities of Other Connecting Carriers | 17 |
| 2.5.3 | Indemnifying Agreement | 17 |
| 2.5.4 | Errors in Telephone Directories | 17 |
| 2.5.5 | Period for the Presentation of Claims | 18 |
| 2.5.6 | Equipment in Explosive Atmosphere | 18 |
| 2.5.7 | Defacement of Premises | 19 |
| 2.5.8 | Local Service Guarantee Credit | 19 |
| 2.6 | Obligation of the Company | 23 |
| 2.6.1 | Obligation to Furnish Service | 23 |

## GENERAL REGULATIONS

2.1 Application

The regulations specified herein are applicable to all communication services offered in this tariff by McClellanville Telephone Company, Inc. d/b/a TDS Telecom, hereinafter referred to as the Company. Additional regulations, where applicable, pertaining to specific service offerings accompany such offerings in various Sections of this tariff.

2.2 Limitations and Use of Service

2.2.1 Use of Customer's Service

a. Telephone equipment and facilities are furnished for the use of the customer employees, agents or representatives of the customer or members of the customer's domestic establishment, except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other service, which may be separately ordered to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a customer's residential premises, or to tenants living in retirement complexes.

b. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a customer who is engaged as a communications common carrier for message telegraph communications.

c. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidable ness of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

2.2.2 Establishment of Identity

a. The calling party shall establish his identity in the course of any communication as often as may be necessary.

## GENERAL REGULATIONS

2.2 Limitations and Use of Service (Continued)

2.2.2 Establishment of Identity (Continued)

b. The calling party shall be solely responsible for establishing the identity of the person or station with whom connection is made at the called location.

2.2.3 Unauthorized Attachments or Connections

No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction, or otherwise, except as provided in this tariff. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection or to terminate the service.

2.2.4 Miscellaneous Devices Provided by the Customer

a. The provisions of 2.2.3 preceding shall not be construed or applied to bar a customer from using devices which serve his convenience in his use of the facilities of the Company in the service for which they are furnished under this tariff, provided any such device so used would not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company employees or the public damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company; or interfere with the proper functioning of such equipment or facilities; or impair the operation of the telephone system or the teletypewrite system or otherwise injure the public in its use of the Company's services.

b. Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Company, provided any such device does not involve direct electrical connection to the equipment of the Company or any change in or alteration of such equipment, or interfere with its proper functioning, or damage it in any way.

c. Except as otherwise provided in this tariff, nothing herein shall be construed to permit the use of a recording device or of a device to interconnect any line or channel of the Company with any other communication line or channel of the Company or of any other person.

## GENERAL REGULATIONS

2.2 Limitations and Use of Service (Continued)

2.2.5 Broadcast of Recordings of Telephone Conversations

The provisions of 2.2.3 preceding shall not apply to the broadcasting of a recording of a telephone conversation during the period of recording provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with customer-provided voice recording equipment as specified in this tariff.

2.2.6 Recorded Public Announcement

a. Use of Company facilities or service in connection with automatic answering service, automatic answering and recording service, recorder-coupler service or miscellaneous devices for recorded public announcements are subject to the following conditions:

(1) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the record message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

(2) Private telephone numbers will not be furnished for use with recorded public announcements.

(3) Failure to comply with the provisions of this tariff shall be cause for termination of service.

2.2.7 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

2.2.8 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between customers. If because of transmission difficulties, the operator, in order to accommodate the customer, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between customers because of the errors.

## GENERAL REGULATIONS

2.2 Limitations and Use of Service (Continued)

2.2.9 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

2.2.10 Cancellation of Service for Cause

a. The Company may, without notice, either suspend service or terminate the customer's contract without suspension of service or following a suspension of service, disconnect the service and remove any of its equipment from the customer's premises upon:

(1) Abandonment of the service.
(2) Failure of a customer to make suitable deposit as required by this tariff.
(3) Impersonation of another with fraudulent intent.
(4) Listening in on party line conversations.
(5) Non-payment of any sum due for exchange, long distance or other services.
(6) Use of service in such a way as to impair or interfere with the service of other customers; such improper use includes, but is not limited to, the use of telephone service by a customer or with his permission in connection with a plan or contrivance to secure a large column of telephone calls, to be directed to such customer at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.
(7) Use of service or facilities for a call or calls, anonymous in a manner reasonable to be expected to frighten, abuse, torment, or harass another.
(8) Any other violation of the Company's regulations.

b. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service

2.3.1 Availability of Facilities

a. The Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the provision of such service.

b. The rates and charges quoted in this tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

c. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section 5, "Charges Applicable Under Special Conditions," except as otherwise specified.

2.3.2 Application for Service

a. Any applicant for service may be required to sign an application form requesting the Company to furnish the service in accordance with rates, charges, rules and regulations from time to time in force and effect.

b. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Continued)

2.3.2 Application for Service (Continued)

c. If telephone service is established and it is subsequently determined that either condition in b. above exists, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.

d. When an application for service and facilities or requests for additions, rearrangements, relocations or modifications of service and equipment are cancelled in whole or in part prior to completion of the work involved, the applicant is required to reimburse the Company for all expense incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed.

Any costs due to a rearrangement of equipment caused by a suspension of a portion of a service, will be borne by the customer.

e. When equipment has been ordered for the specific needs of a customer and the installation thereof is unduly delayed by or at the request of the customer, applicable charges as specified in Section 5.3 apply for such equipment for the period of the delay.

f. When a customer requests a change in location of all or a part of the facilities covered by his application for service or request for addition, rearrangements or modifications of his existing service and equipment prior to completion of the work involved, he is required to pay the difference between the total costs and expenses incurred by the Company in completing the work involved and that which would have been incurred, had the final location of the facilities been specified initially.

2.3.3 Application of Rates for Business and Residence Service

a. Although, in general, business rates apply at business locations and residence rates apply at residence locations, the determination as to whether customer service should be classified as business or residence is based on the character of use to be made of the service.

b. Business rates apply whenever the use of the service is primarily or substantially at a business, professional, institutional or otherwise occupational nature, where the listing required is such as to indicate business use.

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Continued)

2.3.3 Application of Rates for Business and Residence Service (Continued)

b. (Continued)

Business rates apply for:

(1) Offices, stores, factories, mines and all other places of a strictly business nature.

(2) Boarding houses, except as modified under 2.3.4.c.(2); office of hotels and apartment houses, colleges, quarters occupied by clubs and fraternal societies, except as modified under 2.3.4.c.(5); private schools, hospitals, nursing homes, libraries and other institutions and churches.
Note: For the purpose of this tariff, a boarding house is defined as a house or apartment where rooms are rented or boarders taken or both. Such houses or apartments may obtain service at residence rates when, in the judgment of the Company, they are not conducted primarily for business purposes and are listed as residences.

(3) Residence locations, where the place of residence is adjacent to a place of business and is connected thereto, and it is not evident that the service located in the residence is to be employed primarily for domestic use.

(4) Residence locations, where an extension station or extension bell is located in any place where business rates would apply under the provisions of this tariff.

(5) Service terminating solely on the secretarial facilities of a secretarial answering firm will carry business rates.

(6) Any location where a business designation is provided or when any title indicating a trade or profession is listed, except as modified under 2.3.4.c.(3).

(7) All other locations where the customer's primary use of service is for business purpose.

c. Residence rates apply when the use of the service is of domestic nature and provided that service is not used substantially for occupational purposes. Residence rates apply for:

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Continued)

2.3.3 Application of Rates for Business and Residence Service (Continued)

c. (Continued)

(1) Private residence on service not employing business listings.

(2) Private apartments in hotels, clubs and boarding houses where service is confined to the domestic use of the customer and business listings are not employed.

(3) The place of residence of a clergyman, physician, register or practical nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner, provided the service is not installed in that portion of the customer's residence, which is used as an office, but is located in the customer's domestic establishment, and provided no business designation is employed. Titles such as "Dr.", "Rev.", "Judge", and "Professor" are not considered business designations.

(4) Private stable or garage, when strictly a part of the customer's domestic establishment.

(5) College fraternity houses where members of the fraternity lodge within the house.

(6) Secretarial line terminations of residence main service terminating as extension lines on the premises of a telephone answering bureau.

(7) Churches, and for public and parochial schools.

d. Changes from business service to residence service are made only in the event of a change in the customer's arrangements, which would entitle him to a residence classification of his service as specified in c. above.

The business telephone number may be continued for the residence service only if all the facts indicate that the service is no longer to be used substantially for business purposes.

e. Changes from residence to business service may usually be made without change to telephone number, if the customer so desires. Service connection charges, which apply for such changes, are quoted as Section 4 of this tariff.

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Continued)

2.3.4 Transfer of Service Between Customers

a. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation, or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:

(1) If the new customer, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations thereunder, future bills are then rendered to him without and adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

(2) If the new customer does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to and from the date the transfer is effective.

b. Under either method of transfer, the reassignment of the old telephone number to the service of the new party is arranged for only after the former customer has given his consent to its use, and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new customers, and when in the judgment of the Company, a change in the telephone number is not required.

c. When a relationship does exist, business or otherwise, between the old and new customer, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company, a change in the telephone number is not required.

d. The charges applicable for transfers of service, as indicated above, are the same as the service connection charges as specified in Section 4 of this Tariff.

2.3.5 Initial Service Periods

a. Unless otherwise specified, the initial service period for all services offered in this tariff is one month commencing with the date of installation of the service.

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Continued)

2.3.5 Initial Service Periods (Continued)

b. The initial service period for Dial PBX systems is thirty-six months at the same location. For all other PBX systems an initial service period of twelve months will apply.

c. For services furnished with initial service periods exceeding one month, the applicable initial service period is the number of months indicated in parenthesis listed in that section of this tariff containing the service offered.

d. The initial service period relates to each applicable unit of service, either on the initial or subsequent installations.

2.3.6 Floor Space, Electric Power and Operating at the Customer's Premises

a. The customer is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the customer by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of the customer.

b. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

2.3.7 Provision and Ownership of Equipment and Facilities

a. Equipment and facilities furnished by the Company on the premises of a customer or authorized user of the service are the property of the Company and are provided upon the condition that such equipment and facilities, except as expressly provided in this tariff, must be installed, relocated and maintained by the Company and that the Company's employees and agents may enter said premises at any reasonable hour to make collections from coin boxes, to install, inspect or repair any part of the Company equipment and facilities on the customer's premises, or upon termination or cancellation of the service, to remove such equipment and facilities.

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Continued)

2.3.7 Provision and Ownership of Equipment and Facilities (Continued)

b. Customers may not disconnect or remove or permit others to disconnect or remove any apparatus installed by the Company, except upon the written consent of the Company.

c. Equipment and Facilities furnished by the Company shall, upon termination of service from any cause whatsoever, be returned to it in good condition, reasonable wear and tear thereof accepted.

2.3.8 Provision and Ownership of Directories

Telephone directories distributed from time to time by the Company, remain the property of the Company and shall not be mutilated and shall be surrendered upon request. No binder, holder, insert or auxiliary cover or attachment of any kind not furnished by the Company shall be attached to the directories owned by the Company, except that this prohibition shall not apply on a customer-provided binder, holder, insert, or auxiliary cover, which is not so attached as to impede reference to essential service information or otherwise interferes with service.

2.3.9 Provision and Ownership of Telephone Numbers

Telephone numbers are the property of the Company and are assigned to the service furnished the customer. The customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company, and no right to the continuance of service through any particular central office. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

2.3.10 Maintenance and Repairs

All ordinary expense of maintenance and repairs, unless otherwise specified in this tariff, is borne by the Company. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the customer or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the customer, the customer shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original condition.

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Continued)

2.3.11 Company Facilities at Hazardous or Inaccessible locations.

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the customer may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, and remuneration to be based on the conditions involved.

2.3.12 Work Performed Outside Regular Working Hours

The rates and charges specified in this tariff contemplate that work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the customer may be required to pay, in addition to the other rates and charges specified in this tariff, the amount of additional costs incurred by the Company as a result of the customer's special requirements.

2.3.13 Termination of Service

a. Termination of Service by the Company

(1) Violation of any of the regulations contained in this tariff on the part of the customer may be regarded as sufficient cause for termination of the customer's service.

(2) When the service is terminated on the initiative of the Company because of violation of its regulations by the customer, the regulations stipulated below for termination of service at the customer's request apply.

(3) The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than for which it is provided or when its use interferes with or impairs, or would interfere with or impair, any other service rendered to the public by the Company.

## GENERAL REGULATIONS

2.3 Establishment and Furnishing of Service (Continued)

2.3.13 Termination of Service (Continued)

b. Termination of Service at the Customer's Request

Service may be terminated at any time upon reasonable notice from the customer to the Company. Upon such termination the customer shall be responsible for the payment of all charges due. This includes all charges due for the period service that has been rendered, plus any unexpired portion of an initial service period.

2.4 Payment Arrangements and Credit Allowances

2.4.1 Advance Payments

a. An applicant for service or facilities may be required to pay in advance of installation an amount not to exceed applicable service connection, installation or other non-recurring charges plus charges for one month of service.

## GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Continued)

2.4.1 Advance Payments (Continued)

b. The amount of any advance payment collected is credited to the subscriber's account after service is established.

c. In addition to the advance payment specified in the preceding paragraph, an applicant for telephone service (the furnishing of which involves an unusual installation expense) may, if it is deemed necessary by the Company in safeguarding its interests, be required to make an advance payment of such proportion of the estimated cost as is to be borne by the applicant in addition to such service connection charges as are applicable.

d. The amount of any advance payment collected because of unusual installation expense is credited to the applicant's account as applying against the construction or installation charge. If the amount of such advance payment collected is in excess of the proportion of such costs to be borne by the applicant, the amount of excess is either returned to the customer or credited to his account.

2.4.2 Deposits

a. The Company may, in order to safeguard its interest, require an applicant or customer to its services to make a suitable deposit to be held by the Company as a guarantee of the payment of charges. Any such deposit may be held during the continuance of the service as security for the payment of any and all amounts accruing for the service.

b. Except as otherwise specified in the Company's appropriate tariffs, the amount of such deposit generally shall not exceed the amount of charges for service established to accrue for a period of two (2) months.

c. Interest shall be paid by the Company upon such deposits at the rate ordered by the Public Service Commission of South Carolina, payable annually for the time such deposits were held by the Company and the customer was served by the Company, unless period is less than six months. Such interest shall be calculated to December 1 of each year, and the payment shall be made by credit to customer's account on the January billing.

## GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Continued)

2.4.2 Deposits (Continued)

d. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Company's regulations as to advance payments and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sums due the Company.

2.4.3 Payment for Service

a. The customer is responsible for payment of all charges in conjunction with the services furnished him, including collect long distance messages, which have been accepted at the customer's telephone and long distance messages originating at the customer's station.

b. The customer shall pay on a monthly basis in advance or shall pay on demand all charges for service and equipment, and shall pay on demand all charges for long distance service. Special billing arrangements may be established for services provided to certain Governmental agencies.

c. Bills are due upon receipt and are payable to the Company or to any agency duly authorized to receive such payments.

d. Late Payment Charges (N)

(1) A Late Payment charge of 1.5% per month applies to all past due balances.

(2) Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.

(3) Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge. (N)

e. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. (T)

f. Should service be suspended for non-payment of charges, it will be restored only as provided under "Restoration Charge" in Section 4 of this Tariff. (T)

g. When the service has been disconnected for non-payment, the service agreement is considered to have been terminated. Reestablishment of service may be made only upon the execution of a new service agreement, which is subject to the provisions of this Tariff. (T)

## GENERAL REGULATIONS

2.4 Payment Arrangements and Credit Allowances (Continued)

2.4.3 Payment for Service (Continued)

h. In its discretion, the Company may restore or reestablish service which has been suspended or disconnected for non-payment of charges, prior to payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or disconnect service for non-payment of any such or other charges due and unpaid or for any violation of the provisions of this tariff; nor shall the failure to suspend or disconnect service for non-payment of any past due account or accounts operate as a waiver or estoppel to suspend or disconnect service for non-payment of such account or of any other past due account. (T)

2.4.4 Provision for Certain Local Taxes and Fees

a. When any municipality, other political subdivision, local agency of government or South Carolina Public Service Commission imposes upon and collects from the Company, a gross receipts tax, occupation tax, license tax, permit fee, franchise fee or regulatory fee, such taxes and fees shall, insofar as practicable, be billed pro rata to the Company's customer receiving service within the territorial limits of such municipality, other political subdivision, local agency of government, or public utility commission.

b. The Company may adjust its rates and charges or impose additional rates and charges on its customers in order to recover amounts it is required by governmental or quasi-government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and compensation to payphone service providers for use of their payphones to access the Company's services.

## GENERAL REGULATIONS

2.5 Liability of the Company

2.5.1 Service Irregularities

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.

2.5.2 Use of Facilities of Other Connecting Carriers

When suitable arrangements can be made, facilities of other connecting carriers may be used in conjunction with this Company's facilities in establishing connection to points not reached by this Company's facilities. Neither this Company nor any connecting carrier participating in a service shall be liable for any act or omission of any other company or companies furnishing a portion of such service.

2.5.3 Indemnifying Agreement

The Company shall be indemnified and saved harmless by the customer or customers against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, facilities furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any act of omission of the customer in connection with the facilities provided by the Company.

2.5.4 Errors in Telephone Directories

a. The Company, except as provided herein, assumes no liability for damages claimed on account of errors or omission from the directories and, in accepting listings as prescribed by applicants or customers, will not assume responsibility for the result of the publication in the directory.

## GENERAL REGULATIONS

2.5 Liability of the Company (Continued)

2.5.4 Errors in Telephone Directories (Continued)

a. (Continued)

Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to an amount equivalent to such proportion of the customer's service as is affected, the maximum liability not to exceed one-half the service charges for the period from the date of issuance of the directory in which the error occurred to the date of issuance of a new directory containing the proper listing.

b. In the case of additional or joint user listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

2.5.5 Period for the Presentation of Claims

The Company shall not be liable for damages or statutory penalties in any case where a claim is not presented in writing within sixty days after the alleged delinquency occurs.

2.5.6 Equipment in Explosive Atmosphere

a. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death or any person or persons, and for any loss, damage or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

b. The Company may require each customer to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

## GENERAL REGULATIONS

2.5 Liability of the Company (Continued)

2.5.6 Equipment in Explosive Atmosphere

c. The customer shall furnish, install and maintain sealed conduit with explosive-proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The customer may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to Company employees or property might result from installation or maintenance by the Company.

2.5.7 The Company is not liable for any defacement of or damage to the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

2.5.8 Local Service Guarantee Credit

The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill when the Company fails to provide specified levels of customer service.

## GENERAL REGULATIONS

2.5 Liability of the Company (Continued)

2.5.8 Local Service Guarantee Credit (Continued)

This program provides for credits to all residential and single line business customers bills when the Company does not meet the service standards outlined below:

A. Missed Service Commitment: The customer will be given a one (1) month local service credit if the Company fails to meet a commitment and has not notified the customer 24 hours prior to such services as installations, changes to customer calling features, provision of optional calling plans and other similar request.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and time, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

B. Service Outages of More Than 24 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service within 24 hours after the interruption was reported to or discovered by the Company.

## GENERAL REGULATIONS

2.5 Liability of the Company (Continued)

2.5.8 Local Service Guarantee Credit (Continued)

B. Service Outages of More Than 24 Hours:

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company. (T)

C. Repeat Customer Requests: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts by a customer include those for billing name and address changes, directory listing changes, requests for credit cards or directories, requests for adjustments, repeat reports of service problems, and moves of cable or drop wires.

This credit will not apply to requests beyond the control of the Company and when the Company has notified the customer.

## GENERAL REGULATIONS

2.5 Liability of the Company (Continued)

2.5.8 Local Service Guarantee Credit (Continued)

D. Credit is NOT applicable to:

Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.

D. Credit is NOT applicable to:

Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premises equipment.

Outages of more than 24 hours that are a result of natural disasters or circumstances beyond the control and knowledge of the Company, that occur within 24 hours of the due date where the Company could not obviously notify the customer nor perform the necessary service. Such example is where there has been a storm or other catastrophe that has caused a large number of customers to loose telecommunications services and/or other similar utility type of services.

E. Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill.

## GENERAL REGULATIONS

2.6 Obligation of the Company

2.6.1 Obligation to Furnish Service

a. The Telephone Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights and facilities, and to provide for the installation of those facilities required incident to the furnishing and maintenance of that service.

b. Company assumes no liability for damages arising from the use of customer owned equipment.

## BASIC LOCAL EXCHANGE SERVICE

## CONTENTS


| | | Sheet No. | |
|---|---|---|---|
| 3.1 | General | 1 | |
| 3.2 | Monthly Exchange Rates | | |
| 3.2.1 | Flat Rate Service | 1 | |
| 3.2.2 | Basic Service Area | 1 | |
| 3.2.3 | Terminal Equipment | 1 | |
| 3.3 | Employee Telephone Service | | |
| 3.3.1 | General | 2 | |
| 3.3.2 | Rates | 2 | |
| 3.4 | Operator Assisted Local Calls | | |
| 3.4.1 | General | 3 | |
| 3.4.2 | Concurrence | 3 | |
| 3.5 | Low-Income Assistance Programs | | |
| 3.5.1 | Lifeline Assistance | 4, 5 | |
| 3.5.2 | Lifeline Connection Assistance (Link-Up) | 6 | |
| 3.6 | South Carolina LATA-Wide Area Calling Plan | | |
| 3.6.1 | General | 7 | |
| 3.6.2 | Regulations | 7 | |
| 3.6.3 | Residential Rates | 8 | |
| 3.6.4 | Business Rates | 8 | |
| 3.7 | Total Talk Pack | | |
| 3.7.1 | General | 9 | |
| 3.7.2 | Conditions and Limitations | 9, 10 | |
| 3.7.3 | Rates | 10 | |
| 3.8 | STAR Packages | | (N) |
| 3.8.1 | General | 11 | |
| 3.8.2 | Conditions and Limitations | 12 | |
| 3.8.3 | Rates | 12 | (N) |

## BASIC LOCAL EXCHANGE SERVICE

## CONTENTS

(N)

| | | Sheet No. |
|---|---|---|
| 3.9 | Safety Line Service | |
| 3.9.1 | General | 13 |
| 3.9.2 | Terms and Conditions | 13 |
| 3.9.3 | Rates and Charge | 13 |

(N)

## BASIC LOCAL EXCHANGE SERVICE

### 3.1 GENERAL

a. Local exchange service rates in this tariff are identified with the McClellanville Telephone Company, Inc. d/b/a TDS Telecom, of McClellanville, South Carolina.

b. Base rate areas for each exchange are identified on maps filed in the Tariff Section.

c. The rates for service and equipment not specifically shown in this section are presented in other sections of this tariff.

### 3.2 MONTHLY EXCHANGE RATES

a. Monthly exchange rates as authorized by the Public Service Commission of South Carolina are shown below.

3.2.1 Flat Rate Service

| | Monthly Rate |
|---|---|
| a. Business | |
| One Party | $28.70 |
| b. Residence | |
| One Party | $14.35 |

3.2.2 The rates specified above in 3.2.1 entitle customers to an unlimited number of messages to all stations bearing the designation of central offices within the service exchange and additional exchanges, which have extended area service with the serving exchange. The Basic Service Area for the Telephone Company is from and between the exchanges of McClellanville and Awendaw.

## BASIC LOCAL EXCHANGE SERVICE

C. Total Talk Pack

1. Residence Rates, per line[1]

| | Rate Per Month |
|---|---|
| a. Local Bundle | |
| 1) With 100 Block of Minutes | $34.00 |
| 2) With 200 Block of Minutes | $40.00 |
| 3) With 400 Block of Minutes | $52.00 |
| b. Local Bundle | |
| 1) With LATA-Wide Measure Plan & 100 Block of InterLATA Minutes | $35.65 |
| 2) With LATA-Wide Measure Plan & 200 Block of InterLATA Minutes | $41.65 |
| 3) With LATA-Wide Measure Plan & 400 Block of InterLATA Minutes | $53.65 |
| c, Local Bundle | |
| 1) With LATA-Wide Unlimited Plan & 100 Block of InterLATA Minutes | $57.65 |
| 2) With LATA-Wide Unlimited Plan & 200 Block of InterLATA Minutes | $63.65 |
| 3) With LATA-Wide Unlimited Plan & 400 Block of InterLATA Minutes | $75.65 |
| 4) With LATA-Wide Unlimited Plan & Unlimited InterLATA Minutes | $67.65 |

2. Residence, (Williston Exchange Only)[2, 3] (T)

| | |
|---|---|
| a) Total Talk Smart Pack (With 200 Block of Minutes) per line | $29.95 |
| b) Total Talk Smart Pack (With Unlimited LATA-wide Minute Plan & Unlimited TDS Long Distance InterLATA Minutes) Per Line | $45.95 [4] |

[1] These rates include the charge associated with the applicable TDS Long Distance Block of Minutes Plan.

[2] Customers must sign a one-year commitment to be eligible for these rates. If the customer terminates the local/long distance bundle prior to one year, a one-time non-recurring fee of $99.00 applies.

[3] New customers will receive a waiver of the install or service connection charges. (N)

[4] New customers will receive a 50% discount for the first 6 months of service. (N)

## BASIC LOCAL EXCHANGE SERVICE

### 3.4 OPERATOR ASSISTED LOCAL CALLS

3.4.1 General

This tariff is applicable to Operator Assisted Local Calls furnished or made available by the McClellanville Telephone Company, Inc. d/b/a TDS Telecom, hereinafter referred to as the Company.

3.4.2 Concurrence

This Company concurs in the rates and regulations governing Operator Assisted Local Calls as filed by the Southern Bell Telephone and Telegraph Company (South Carolina) with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that the Company reserves the right to cancel this concurrence after compliance with the requirements as to tariff filings that may be necessary upon such cancellation.

## BASIC LOCAL EXCHANGE SERVICE

D. Smart Pack Lite

1. General

Smart Pack Lite is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Smart Pack Lite subscriber line provided. Smart Pack Lite includes the following services:

- Residential One-Party Line
- Caller ID Deluxe
- One CCS or ACS feature of the customer's choice
- Inside Wire Maintenance (deregulated service)

2. Conditions and Limitations

a. Rules, regulations and limitations, as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.

b. Unless terminated by the Smart Pack Lite customer or the Company, a customer will remain enrolled in the Plan, as amended from time to time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

c. Smart Pack Lite customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

d. Customers enrolled in the Plan, who fail to pay the entire rate per month, will be subject to having all existing Smart Pack Lite services converted to the applicable tariff rates. Service Charges will not apply for converting services back to the tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

c. Residence Rate [1,2,3] (T)

| | Rate Per Month |
|---|---|
| Local Bundle, per line | $18.05 |

[1] In order to receive this rate, customers must also subscribe to the DSL 1.5M or 4M speed service.
[2] Customers must sign a one-year commitment to be eligible for these rates. If the customer terminates the local bundle prior to one year, a one-time non-recurring fee of $99.00 applies.
[3] New customers will receive a waiver of the install or service connection charges. (N)

## BASIC LOCAL EXCHANGE SERVICE

3.5 **LOW-INCOME ASSISTANCE PROGRAMS** (Continued)

3.5.1 Lifeline Assistance (Continued)

b. Regulations (Continued)

2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. This service will only be provided at the customer's request.

3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.

4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges. Lifeline Assistance will not be connected if an outstanding balance is owed by the customer for local service.

5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits* will apply for each customer eligible for Lifeline Assistance:

| | | Monthly Credit* |
|---|---|---|
| 1) | Federal Subscriber Line Charge Credit | (1) |
| 2) | Initial Federal Credit to Residential Access Line | $1.75 |
| 3) | State Credit to Residential Access Line | $3.50 |
| 4) | Additional Federal Credit to Residential Access Line | $1.75 |

* Credit amount will not exceed the total of the Subscriber Line Charge and the Residential Local Exchange rate.
(1) Authorized FCC rate.

## BASIC LOCAL EXCHANGE SERVICE

3.5 **LOW-INCOME ASSISTANCE PROGRAMS** (Continued)

3.5.2 Lifeline Connection Assistance (Link-Up)

a. General

Link-Up reduces an eligible customer's service connection charges. All eligible customers receive a credit for half of the service connection charges up to $30.00.

b. Regulations

1) The same eligibility requirements as outlined in Paragraph 1.b.1 above will apply for Link-Up.

2) This credit is only available on the installation of a single residential access line to the principal residence of the eligible customer.

3) This credit will only apply a second or subsequent time for a principal place of residence with a different address from the previous address at which Link-Up was provided.

4) A deferred schedule for payment of the remaining service connection charges will be offered to Link-Up customers. The customer is not required to pay interest on the first $200 of service connection charges that are deferred up to a year.

c. Credit

1) Half of Service Connection Charges or $30.00, whichever is less.

## BASIC LOCAL EXCHANGE SERVICE

### 3.6 SOUTH CAROLINA LATA-WIDE AREA CALLING PLAN

A. General

The South Carolina LATA-Wide Area Calling Plan is an optional ten-digit calling plan that provides one-way calling for customers to all exchanges within the LATA in which they reside.

B. Regulations

1. The LATA-Wide Area Calling Plan is available to residential and business customers.

2. The same Lifeline credits that are applied for regular Residential One-Party service will apply for Lifeline customers that choose to subscribe to the LATA-Wide area call plan.

3. All non-recurring charges are waived for the initial subscription to this plan. A Central Office Connect and Subsequent Service Order charge will apply on second and subsequent call plan changes.

4. The LATA-Wide Unlimited Voice Plan provides unlimited minutes of use for residential voice service only. If it is determined that usage is not consistent with residential voice applications, such as for Internet access services, commercial facsimile or auto-dialing, permanent call forwarding, three-way calling, resale, telemarketing, or other non-residential uses, the McClellanville Telephone Company may immediately suspend LATA-Wide Area Calling service and move the customer to One-Party service as listed in Section 3. The customer must then select a Long Distance Carrier for intraLATA calling.

5. Calls made under the usage options will be billed in six-second increments, (fractional seconds are rounded to the next six-second increment) after a minimum call duration of six-seconds, except for the Saver Service plan listed under Section 3.9.E of this tariffs.

## BASIC LOCAL EXCHANGE SERVICE

3.6 **SOUTH CAROLINA LATA-WIDE AREA CALLING PLAN** (Continued)

C. Residential Rates, per line

| | Rate Per Month | Rate Per Minute |
|---|---|---|
| 1. LATA-Wide Area Calling Unlimited Plan[1] | $38.00 | N/A |
| 2. LATA-Wide Area Calling Measured Plan[1] | $16.00 | $0.08 |
| 3. Per Minute Default Plans Residence [2,3] | N/A | $0.16 |

D. Business Rates, per account

| | Rate [3] Per Month | Rate Per Minute |
|---|---|---|
| 1. LATA-Wide Area Calling Measured Plan[4] | N/A | $0.06 |
| 2. LATA-Wide Area Calling Measured Plan When Bundled with TDS Long Distance | N/A | $0.05 |
| 3. LATA-Wide Area Calling Measured Plan When Bundled with TDS Long Distance 2000 Minute Plan or Greater | N/A | $0.04 |

[1] These rates include basic local exchange service.
[2] This rate will apply to residence customers' area call plan traffic that do not subscribe or qualify for other plans, including Saver Service.
[3] These rates do not include basic local exchange service. The basic local exchange service rates are listed on Sheet 2 of this Section.
[4] This rate will apply to business customers' area call plan traffic that do not subscribe or qualify for other plans, including Saver Service.

## BASIC LOCAL EXCHANGE SERVICE

### 3.7 TOTAL TALK PACK

A. General

Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:[1]

a. Residential [2] or Business One-Party Line (includes Touch Tone capability) (C)

b. Three-Way Calling & Call Waiting (Custom Calling Services)

c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)

d. Inside Wire Protection Plan (deregulated service)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.

2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.

3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

4. Service Charges, as described in Section 4 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.

5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling or Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

[1] Customers must also subscribe to TDS Long Distance Total Talk Pack.
[2] This service is grandfathered to existing Residential customers effective January 7, 2009. (C)
The service will not be available to new customers after this date. (C)

## BASIC LOCAL EXCHANGE SERVICE

### 3.7 TOTAL TALK PACK

B. Conditions and Limitations (Continued)

1. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.

2. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates[1]

| | | Rate Per Month | |
|---|---|---|---|
| 1. | Residence [4], per line | | (C) |
| a) | Local Bundle[2] | $27.10 | |
| b) | Local Bundle With LATA-Wide Measure Plan[2] | $28.75 | |
| c) | Local Bundle With LATA-Wide Unlimited Plan[2] | $50.75 | |
| d) | Local Bundle with Unlimited Nationwide Calling Plan[3] | $42.75 | |
| 2. | Business | | |
| | Local Bundle, per line | $41.15 | |

[1] Customers must also subscribe to TDS Long Distance Total Talk Pack to be eligible for this rate.
[2] The TDS Long Distance Unlimited Total Talk Pack will not be available with these bundles.
[3] This plan will only be available with the TDS Long Distance Unlimited Total Talk Pack.
[4] This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date. (C) (C)

## BASIC LOCAL EXCHANGE SERVICE

### 3.8 STAR PACKAGES

A. General

1) The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

a) 3 STAR Expanded Package[1]
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.[3] (C)

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

b) 4 STAR Expanded Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of LATA Wide and/or Long Distance[2] calling.

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

c) 5 STAR Expanded Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited LATA Wide calling, and Unlimited Long Distance[2] calling.

1 Customers must also subscribe to TDS Telecom's high speed data.
2 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.
3 Customers who subscribe to TDS Long Distance STAR Plan will receive 30 minutes of (N)
LATA Wide and/or Long Distance calling. (N)

## BASIC LOCAL EXCHANGE SERVICE

3.8 **STAR PACKAGES** (Continued) (N)

B. Conditions and Limitations

1) Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.

2) STAR Package customers may terminate their Package at any time upon notice to the company.

3) Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.

4) Service Charges, as described in Section 4 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.

5) A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge.

6) STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.

7) The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.

8) Customers may upgrade their Voice Mail Service package for an additional fee.

9) Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

| | | Rate Per Month |
|---|---|---|
| 1) | Residence | |
| | a) 3 STAR Expanded Package, per line | $29.99 |
| | b) 4 STAR Expanded Package, per line | $39.99 |
| | c) 5 STAR Expanded Package, per line | $49.99 |
| 2) | Package Upgrade | $5.00 |
| 3) | Package Change Fee | $7.50 |
| 4) | Overage Rate for LATA Wide calling, per minute | $0.10 (N) |

## BASIC LOCAL EXCHANGE SERVICE

### 3.9 SAFETY LINE SERVICE

#### 3.9.1. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line and 1.5 Mbps high speed data.

#### 3.9.2. TERMS AND CONDITIONS

a. Safety Line Service will be provisioned where facilities are available.

b. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.

c. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.

d. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of $99 to apply.

e. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.

f. Any toll calls will be billed at TDS Long Distance toll rates.

g. Service Connection Charges will not apply.

h. Optional Call plans are not available with this bundle.

i. Seasonal Service is not available with this bundle.

#### 3.9.3. RATES AND CHARGES

| | Monthly Rate | |
|---|---|---|
| Bundle Base Rate | $49.95[1] | (R) |

[1] Other data speeds may be available for an additional charge.

## SERVICE CONNECTION CHARGES

## CONTENTS


| | | Sheet No. |
|---|---|---|
| 4.1 | General | 1 |
| 4.2 | Service Description | 1 |
| 4.3 | Conditions and Limitations | 2, 3 |
| 4.4 | Rates | 4 |

## SERVICE CONNECTION CHARGES

### CONCURRENCE

Williston Telephone Company, Inc. d/b/a TDS Telecom hereby assents to, adopts and concurs in the Service Connection Charges as set forth in Section 4 of the McClellanville Telephone Company, Inc. d/b/a TDS Telecom tariff, on file with the South Carolina Public Service Commission and makes itself a party thereto and obligates itself to observe the provisions therein with the exceptions listed below:

### EXCEPTIONS

1. Residential customers returning to Williston for telephone service will receive a waiver of the installation or service connection charges. The customer must not have any outstanding balances with the Company to be eligible for the waiver (N) | (N)

## SERVICE CONNECTION CHARGES

4.2 SERVICE DESCRIPTION (Continued)

7. Reconnect for Non-Payment
   This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

8. NSF Charge
   This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company from the bank.

4.3 CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer.

2. Service Connection Charges are in addition to scheduled rates and any other charges applying under the tariffs. They may apply in addition to special installation charges, or construction charges, as set forth in other sections of this tariff.

3. Service Connection Charges are non-refundable, unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.

4. One Service Order Charge (Initial or Subsequent) applies per all requests made at one time for the same customer at the same premises. Service Order Charges apply separately when business and residence service are located on the same premises.

## SERVICE CONNECTION CHARGES

4.3 CONDITIONS AND LIMITATIONS (Continued)

5. When business or residence service is established for a different customer and all of the facilities are reconnected in place without any change, only the applicable service connection charge(s) will apply to the entire service.

6. Service Connection charges apply to residence or business premises for:

   a. Establishing Service;
   b. Reconnections or re-establishment of service;
   c. Move of service from one premise to another;
   d. Assumption of service with a change in responsibility or ownership;
   e. Number change (except as noted in 7.g. below) or grade of service change request by the customer; (C)
   f. Adding access lines or extension lines.

7. Service Connection Charges DO NOT apply to the following situations:

   a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.

   b. To changes stemming from Company errors or to normal repair and maintenance performed on general telephone service and equipment.

   c. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.

   d. To termination of total service or removal of a service, unless specified elsewhere in the tariff.

   e. Establishing or changing non-access line services, such as Custom Calling Services, Advanced Calling Services and Directory Listings service.

   f. To Suspension of Service requested by the customer and subsequent reconnect to full service.

   g. When the requested number change is due to harassing phone calls. (C)

## SERVICE CONNECTION CHARGES

4.4 RATES

| | Non-Recurring Rates |
|---|---|
| 1. Initial Service Order | $15.00 |
| 2. Subsequent Service Order | $5.00 |
| 3. Central Office Work | $5.00 |
| 4. Line Connection | $10.00 |
| 5. Premise Visit | $20.00 |
| 6. Rearrangement/Repair | |
| During normal business hours, per hour | $60.00 |
| After normal business hours, per hour | $80.00 |
| 7. Reconnect for Non-Payment | $20.00 |
| 8. NSF Charge | $25.00 |

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

## CONTENTS

| | | Page No. |
|---|---|---|
| 5.1 | Construction Charges | 1 |
| 5.1.1 | General | 1 |
| 5.1.2 | Construction on Private Property | 2 |
| 5.1.3 | Underground Service Entrances | 4 |
| 5.1.4 | Special Types of Construction | 6 |
| 5.1.5 | Rearrangement of Existing Plant | 6 |
| 5.1.6 | Construction Required for Temporary Service | 6 |
| 5.2 | Charges for Unusual Installations | 6 |
| 5.2.1 | Installation of Interior Wire | 6 |
| 5.2.2 | Special Types of Installation | 8 |
| 5.2.3 | Temporary Installation | 8 |
| 5.3 | Special Service Arrangements | 9 |

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges

5.1.1 General

a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment of expense, the revenue does not reasonably compensate the Company, as for example:

(1) The facilities are provided on a temporary basis.

(2) Conditions require the provision of special equipment or unusual methods of plant construction, installation, or maintenance.

(3) The customer's location requires the use of costly right-of-way.

b. Title to all construction, provided wholly or partly as a customer's expense, is vested in the Company.

c. The word "cost," when used in this Section, means the implant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost will be used; however, where the customer requests, actual cost will be used where practicable.

d. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the Company for such attachments may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.

e. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Continued)

5.1.1 General (Continued)

f. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

g. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the building in which the telephone is located.

h. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate area when such construction is to be used in serving customers with the grade and class of telephone service normally offered in a given area.

5.1.2 Construction on Private Property

a. Pole Line Construction

(1) No construction charge is made for the provision of new pole line construction on private property, either within or without the base rate area, when such pole line is to be used in serving customers in general. Ownership and maintenance of such poles on private property is vested in the Company.

(2) Except as provided in (1) foregoing and (3) following, poles on private property will be furnished by the Company at a charge to the customer(s) equal to the cost of each such pole; however, the Company will furnish as many as two poles without charge per customer(s) provided that the pole thus furnished are used to carry central office circuits. Ownership and maintenance of such poles is vested in the Company.

(a) In lieu of the arrangements specified above, the customer may, at his own expense, provide all poles on private property necessary to serve him. Ownership and maintenance of such poles on private property is vested in the customer.

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Continued)

5.1.2 Construction on Private Property (Continued)

a. Pole Line Construction (Continued)

(3) Where for the purpose of furnishing extension lines, it is necessary to lay underground conduit, to trench, or to set poles on the customer's premises, the customer is required to provide and install such underground conduit, to dig and backfill trenches, and to provide and erect such poles or the Company will perform the work at the customer's expense. Where the work is performed by the customer, it must be in accordance with the specifications of the Company. In such situations, conduit, trenching, poles or other supporting structure required for central office circuits will be furnished by or at the expense of the customer. Thus, ownership and maintenance of all supporting structure on private property is vested in the customer.

(4) Where poles are provided inside the base rate area under the provisions described in (1) or (2) preceding, the Company will furnish and maintain the necessary circuits. In case poles are provided on private property outside the base rate area, the necessary circuits will be furnished and maintained by the Company; however, the customer may be required to bear all or a part of the construction cost of the circuits where the revenue is not expected to be sufficient to insure, within a reasonable time, an adequate return on the necessary investment. Where poles or other supporting structure are provided under (3) preceding the Company will furnish and maintain the necessary circuits.

b. Buried Construction

Where buried construction is furnished instead of pole line construction, at the expressed desire of the applicant, the principles applicable in a. above are followed and an allowance of 300 feet of buried construction will be made in lieu of the specified pole allowance.

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Continued)

5.1.3 Underground Service Entrances

a. General

(1) Underground service entrances may be provided at the customer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.

(2) Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance.

b. Conditions

(1) Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable – including the cost of installing – less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

(2) The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Continued)

5.1.3 Underground Service Entrances (Continued)

b. Conditions (Continued)

(3) Where armored cable is laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable – including the cost of installing – less the estimated cost to the Company of installing such aerial drop as would be (or is) required to furnish the same service.

(4) Cable or wire installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.

(5) Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.1 Construction Charges (Continued)

5.1.4 Special Types of Construction

When a special type of construction other than those covered proceeding is desired by a customer or where the individual requirements of a particular situation make the construction unusually expensive, the customer is required to bear the excess cost of such construction. Any special maintenance expense that may, form time to time, occur will be borne by the customer.

5.1.5 Rearrangement of Existing Plant

When the Company is requested to move or change existing plant for which no specific charge is quoted in this Tariff, the person at whose request such move or change is made may be required to bear the costs incurred.

5.1.6 Construction Required for Temporary Service

When construction is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such construction, plus the estimated cost of removal of the plant, minus net salvage.

5.2 Charges for Unusual Installations

5.2.1 Installation of Interior Wire

a. Inside Wiring

(1) Except as provided in b. below, the use of exposed wiring is the standard method of wiring all buildings. When concealed wiring is desired, the applicant may be charged the difference between the expense incurred by the Company in providing the concealed wiring and the expense which would otherwise be incurred for exposed wiring.

(2) Where, due to the type of construction of the building occupied by an applicant or the conditions imposed by the applicant, abnormal expense is incurred by the Company, the applicant shall be required to pay the difference between the expense incurred by the Company and the expense which would normally have been incurred for the installation.

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Charges for Unusual Installations (Continued)

5.2.1 Installation of Interior Wire (Continued)

a. Inside Wiring (Continued)

(3) The customer may be required to provide suitable access to work space for installation and maintenance purposes, and to remove and replace any ceilings, walls, floors, etc., as may be required. The Company shall reserve the right to refuse to install or maintain wiring in a location where safety of workmen or continuity of service might, in the opinion of the Company, be questioned.

b. Preinstallation of Interior Wire in Residential Buildings

(1) Preinstallation of interior wire is the provision of wire only for telephone service within a building prior to the establishment of service.

(2) Preinstallation of interior wire is limited to residential buildings under construction and does not apply to business establishments or other commercial building construction.

(3) At the customer's or builder's request and where conditions permit, the Company will provide preinstallation of interior wire without charge.

(4) Preinstallation of interior wire will not be provided where the construction of the building is too far advanced or where the type of construction precludes its use. The final decision as to feasibility of providing and the type and the method of preinstalling interior wire will rest at all times with the Company.

(5) Because the Company has no right of control over the premises where the wire is preinstalled, it cannot assume any responsibility for the workability of the wiring provided. In the event the preinstalled interior wire is unusable at the time service is established, or subsequently, service will be provided by means of standard Company interior wiring.

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.2 Charges for Unusual Installations (Continued)

5.2.1 Installation of Interior Wire (Continued)

b. Preinstallation of Interior Wire in Residential Buildings (Continued)

(6) The Company cannot guarantee that any subsequent changes in or additions to the preinstalled interior wire will remain concealed.

(7) All regular charges apply for items of service and equipment when service is established.

5.2.2 Special Types of Installation

When a special type of installation is desired by a customer or where the individual requirements of a particular situation make the installation unusually expensive, the customer is required to bear the excess cost of such installation.

5.2.3 Temporary Installation

When an installation is required for temporary service and there is no immediate prospect of reusing the plant provided, the customer may be required to bear all or a portion of the cost of such installation, over and above all other regular charges for service and equipment.

## CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

5.3 Special Service Arrangements

a. Where practicable, special equipment and arrangements, not otherwise provided for in this tariff, are furnished if they are in accord with authorized service offerings and if they are to be used in connection with and not detrimental to any of the services furnished by the Company. Charges for such special service arrangements will be based on the estimated costs of furnishing them, such costs to consist of the following items to the extent they are applicable:

(1) Cost of maintenance.

(2) Cost of operation.

(3) Depreciation on the estimated cost installed of the facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

(4) Administration and taxes on the basis of reasonable average charges for these items.

(5) Any other specific items of expense associated with the particular situation.

(6) A reasonable amount, computed on the estimated cost installed of the facilities provided, for return and contingencies.

b. Estimated cost installed as mentioned in (3) and (6) above includes cost of equipment and materials specifically provided or used, plus the estimated cost of installing, including engineering, labor, supervision, transportation, right-of-way, and any other investment items.

## DIRECTORY LISTINGS

## CONTENTS


| | | Sheet |
|---|---|---|
| 6.1 | Regulations Applicable to Directory Listings | 1 |
| 6.2 | Business Listings | 2 |
| 6.2.1 | Business Designations | 2 |
| 6.2.2 | Trade Names | 3 |
| 6.3 | Residence Listings | 3 |
| 6.3.1 | Special Residence Designations | 4 |
| 6.4 | Non-Published and Non Listed Numbers | 4 |
| 6.4.1 | General | 4 |
| 6.4.2 | Regulations | 4 |
| 6.4.3 | Rates | 5 |
| 6.5 | Additional Listings Charges | 5 |
| 6.5.1 | General | 5 |
| 6.5.2 | Rates | 6 |
| 6.6 | Miscellaneous Listings | 6 |
| 6.6.1 | Reference Listings | 6 |
| 6.6.2 | Foreign Listings | 6 |
| 6.6.3 | Indented Listings | 6 |
| 6.6.4 | Caption Listings | 7 |
| 6.6.5 | Additional Listings For Names Spelled More Than One Way | 7 |
| 6.6.6 | Alternate (Directive) Listings | 7 |
| 6.6.7 | Temporary Listings | 8 |

## DIRECTORY LISTINGS

6.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS

a. The rates and regulations specified herein for directory listings apply only to the alphabetical selection of the directory and the directory assistance records. Listings are identified solely for the purpose of identifying customer's telephone numbers and as an aid to the use of the telephone service.

b. The listing of customers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by customers or prospective customers, the Company will not be a party to controversies between customers as a result of the publication of such listings in its directories.

c. Listings must conform to the Company's specifications with respect to its directories. The Company reserved the right to reject listings when in its judgment such listings would tend to delay or impede the use of the service.

d. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgment the clearness of the listing and the identification of the customer is not impaired thereby.

e. Except as hereinafter provided, only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings are required to properly identify the customer, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines or PBX trunks associate with that service. Directory listings showing the appropriate Centrex station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific departments, locations or titles of key personnel.

f. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the customer's request, they may bear any one of the rotary numbers.

g. Street numbers, followed by the names of streets, will be used in identifying the location of the customer except when, in the judgment of the Company names of buildings, apartment houses or communities serve as a better means of identification. The use of floor, room or suite number of buildings or apartment houses, or other such designations is not permitted.

## DIRECTORY LISTINGS

6.1 REGULATIONS APPLICABLE TO DIRECTORY LISTINGS (Continued)

h. Listings are not provided in connection with public telephone service, except when the listing will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the same rates and regulations as other business service.

i. When in the judgment of the Company the use of reference or other listings in excess of the number of listings permitted without extra charge is previously outlined, are needed for better identification of the customer or governmental offices to facilitate the Company's operations, such listings may be provided without charge.

6.2 BUSINESS LISTINGS

a. Generally, business listings consist of a name, a designation descriptive of the customer's business if not self-explanatory, the address at which service is rendered, and the business telephone number. The primary listing is ordinarily the name of the individual, firm or corporation which contracts for the service or the name under which a business is regularly conducted, but may be that of a second party designated by the customer. Additional listings may be furnished in the names of partners or members of the firm, if the customer or joint user is a partnership or firm; the names of officers of the corporation where the customer or joint user is a corporation, and for any business establishment, the names of associates or employees of the customer or joint user. Business additional listings may also be the bona fide names of individuals, firms or corporations which the customer or joint user owes or controls, or is duly authorized to and actually does represent. Listings other than those indicated above are furnished subject to the rates and regulations specified for "Joint User Service."

b. All listings of a customer's services which are located on the same premises must bear the same address, except in the case of outside stations of PBX or Centrex systems, when the address may be shown as the premise where the outside station is located.

6.2.1 Business Designations

a. The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general nature of the customer's business. Designations will not be used where the name under which the customer is doing business is sufficient to indicate the nature of the business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general nature of the business, is not permitted. Likewise, the listing of the name

## DIRECTORY LISTINGS

6.2 BUSINESS LISTINGS (Continued)

6.2.1 Business Designations (Continued)

a. (Continued)

of a firm or corporation, followed by the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.

b. Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may for purposes of identification include abbreviated designations of titles. Also, the title “Mrs.” Or “Miss” is permitted. Degrees are permitted when they serve as a means of better identification; however, titles and designations will be omitted when a degree is used which conveys adequate information.

6.2.2 Trade Names

A trade name created by adding a term such as Company, Agency, Shop, Works, etc., to the name of a commodity or service will not be accepted as a listing, unless the customer shows satisfactory evidence that his is authorized to do business under the trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which in its judgment are otherwise objectionable or unnecessary for identification purposes.

6.3 RESIDENCE LISTINGS

Residence listings consist of a name, the address of the premises at which service is rendered, and the telephone number. The primary listing is ordinarily the name of the individual who contracts for the service, but the listing may be in the name of a second party so designated by the customer. Additional listings may be furnished in the names of relatives, including those by marriage, domestic employees of the customer, or other persons residing in the customer’s home who are recognized as part of the customer’s domestic establishment.

## DIRECTORY LISTINGS

6.3 RESIDENCE LISTINGS (Continued)

6.3.1 Special Residence Designations

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons, professors, government officials, etc., may, for the purpose of identification, include abbreviated designations of titles. Also, the title "Mrs" or "Miss" is permitted.

6.4 NON-PUBLISHED AND NON-LISTED NUMBERS

6.4.1 General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided.

a. Non-published Numbers

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the telephone company information records, and the number will not be given to any calling party.

b. Non-listed Numbers

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the telephone company information records and the number will be given to any calling party upon request.

6.4.2 Regulations

a. The Company shall not be liable should a non-listed or non-published telephone number be divulged inadvertently. When a non-published or a non-listed number is inadvertently published in a directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges that the customer has incurred for such service.

## DIRECTORY LISTINGS

6.4 NON-PUBLISHED AND NON-LISTED NUMBERS (Continued)

6.4.2 Regulations (Continued)

b. Rates do not apply when non-published or non-listed numbers are provided with the following service.

1. Foreign exchange service where the customer is also furnished local exchange service.
2. Additional service furnished to the same customer who has other services listed in the directory at the same address.
3. To a customer living in a hotel, hospital, retirement complex, apartment house, boarding house, or club if the customer is listed under the telephone number of the PBX, Centrex or Paystation service furnished to such establishments.
4. Service which is installed for a temporary period.
5. To additional service furnished to the same customer who has service listed in the Telephone Directory at a different address provided:
   (a) the listed service is in the same local exchange and
   (b) arrangements have been made that calls to the listed number will be answered at all times.
6. To Inward Wide Area Telephone Service.

6.4.3 Rates

| | | Monthly Rate |
|---|---|---|
| a. | Non-published telephone numbers | $1.50 |
| b. | Non-listed telephone numbers | $1.00 |

6.5 ADDITIONAL LISTING CHARGES

6.5.1 General

a. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears, not to exceed one year from the effective date of the listing. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from the day the directory assistance records are posted. Directory assistance records are posted at the time up to and including the closing date of the directory, as desired by the customer. The customer to the service assumes responsibility for all charges for additional listings associated with this service.

## DIRECTORY LISTINGS

6.5 ADDITIONAL LISTING CHARGES (Continued)

6.5.1 General (Continued)

b. Listing charges are automatically discontinued upon termination of the main service with which associated and additional listing charges may be discontinued upon request after the expiration of the minimum chargeable period. Charges for additional listing of those other than the customer may be discontinued upon request of the customer in case the listed party becomes a customer to exchange service similar in classification to that under which such party already is listed i.e., business or residence, or in case of the death of the listed party, or if such party moves from the premises at which the exchange service listed is furnished.

6.5.2 Rates

| | | Monthly Rate |
|---|---|---|
| a. | Additional Name Listings | $0.75 |
| b. | Additional Line Matter | $0.75 |

6.6 MISCELLANEOUS LISTINGS

6.6.1 Reference Listings
Reference listings may be furnished to customers who change their names, absorb other businesses or subdivide their business and have authority to continue the use of the old name, and in other cases when in the judgement of the Company they are considered necessary and are not intended for advertising purposes. Such listings are furnished at the regular rate for additional listings.

6.6.2 Foreign Listings
Listings in the alphabetical section of the directory of an exchange other than that from which the customer is served are furnished at the regular rate for additional listings.

6.6.3 Indented Listings
Indented listings are employed where a customer has more than one listing for service under the same name at one or more locations. An indented listing may be either a business listing or a residence listing where the name in the second listing would be a repetition of that in the first.

## DIRECTORY LISTINGS

6.6 MISCELLANEOUS LISTINGS (Continued)

6.6.4 Caption Listings

Listings may be indented under a caption or sub-caption at no additional charge for the caption arrangement when in the judgment of the Company the caption will facilitate the use of service.

The captions must be an essential part of the indented listings, which follow and may include names of departments, branches of the business or titles of officials.

Listings that are variations of the same general line of business, or which in the judgment of the Company appear to advertise the extent of the customer's business, are not permitted in listings to be indented under captions.

6.6.5 Additional Listings for Names Spelled More Than One Way

Customers whose names may be spelled differently from the way such names are commonly pronounced may arrange for additional listings of their names alternately spelled, at the regular additional listing rate.

Listings of alternate spelling are not allowed when in the judgment of the Company they are desired for the purpose of securing a preferential position in the directory or for advertising purposes.

6.6.6 Alternate (Directive) Listings

Customers may obtain listings which refer calling parties to certain other telephone numbers. Alternate listings are of two general types as described below:

a. Nights, Sundays, and Holidays -

(1) This type of alternate listing refers calling parties to an alternate telephone number to be used after business hours and on Sundays and holidays. The monthly rate for such listing is the regular additional listing rate per month for each line of the "Note:" and to each listing included under the "Note:" of the alternate directory listing.

## DIRECTORY LISTINGS

6.6 MISCELLANEOUS LISTINGS (Continued)

6.6.6 Alternate (Directive) Listings

a. (Continued)

(2) Names of individuals are not permitted in listings of this type, however, telephone numbers may be shown of those entitled to use the service, in connection with which the alternate listing is to be provided, and who are agreeable to the use of their numbers in such alternate listing. Listings of this type may indicate the telephone numbers of members of the immediate family of the customer desiring the alternate listing.

b. If no answer dial -

Alternate listings, which refers calling parties to other telephone numbers in case no answer is received at the preceding listed telephone, may indicate the telephone number of customers who are agreeable to the use of their numbers in such listings. This type of alternate listing is charged for at the regular rate for an additional listing.

6.6.7 Temporary Listings

a. Residence customers who lease their premises for periods of less than one year and who request the Company to render service to their tenants without a change in the customer billing, may arrange for the Listing of such tenants on “Directory Assistance” records only.

b. There is no charge for additional listing for any listing period.

## SPECIAL DIAL TONE ARRANGEMENTS

| | | | Sheet | |
|---|---|---|---|---|
| 7.1 | Paystation Service | | 1-4 | |
| | 7.1.1 | General | 1 | |
| | 7.1.2 | Definitions | 1 | |
| | 7.1.3 | Rules and Regulations | 2 | |
| | 7.1.4 | Rates and Charges | 3 | |
| 7.2 | Virtual Telephone Network (VTN) Service | | 4 | |
| | 7.2.1 | General | 4 | |
| | 7.2.2 | Standard and Optional Features | 4-8 | |
| | 7.2.3 | Conditions and Limitations | 8-9 | |
| | 7.2.4 | Rates and Charges | 10-12 | |
| | 7.2.5 | Termination Liability | 13 | |
| 7.3 | Integrated Services Digital Network (ISDN) – Primary Rate Interface (PRI) | | 14-18 | (N) |
| | 7.3.1 | General | 14 | |
| | 7.3.2 | PRI Service Arrangement | 14 | |
| | 7.3.3 | Circuit Switched Services | 15 | |
| | 7.3.4 | Regulations and Conditions | 16-17 | |
| | 7.3.5 | Rates and Charges | 18 | (N) |

## SPECIAL DIAL TONE ARRANGEMENTS

### 7.1 PAYSTATION SERVICE

#### 7.1.1 General

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

#### 7.1.2 Definitions

Billed Number Screening - Provides automatic blocking via validation data bases of third number billing, collect billing or both to the line.

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purpose of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company,

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

## SPECIAL DIAL TONE ARRANGEMENTS

7.1 **PAYSTATION SERVICE** (Continued)

7.1.3 Rules and Regulations

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.

2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.

3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.

4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.

5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.

6. Coin-free operator and emergency 911 access must be available from all paystations.

7. One directory will be distributed to the customer without charge for each paystation business exchange line.

8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.

9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.

10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.

11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

## SPECIAL DIAL TONE ARRANGEMENTS

7.1 **PAYSTATION SERVICE** (Continued)

7.1.4 Rates and Charges

| | | Monthly Rate |
|---|---|---|
| 1. | Paystation Access Line | 1/ |
| 2. | Coin Supervision | $0.00* |
| 3. | Billed Number Screening | $0.00* |

1/ The Business One-Party rate and associated non-recurring charges apply.

4. The following features will be available at no charge:

   a. Answer Supervision

   b. Selective Class of Call Screening

   c. Coin Signaling

   d. Central Office Blocking with Operator Screening

5. The Subscriber Line Charge, regulatory fees and charges and charges for features of general applicability to single-line business customers will not be eliminated and will be charged in addition to the Paystation line rate.

* Reductions to these rates have been process to comply with SCPSC, Docket No. 1997-175-C.

## SPECIAL DIAL TONE ARRANGEMENTS

### 7.2 VIRTUAL TELEPHONE NETWORK

#### 7.2.1 General

Basic Virtual Telephone Network (VTN) allows business customers to integrate multiple telephone features and functions by configuring VTN lines into a single VTN Group. The line type and quantity is determined by the customer's need.

VTN is offered only as a complete, integrated service arrangement. The network access, features, and other components of the service are not provided separately or in conjunction with other exchange services. Any other arrangements are outside the scope of this offering.

#### 7.2.2 Standard and Optional Features

1. All VTN systems will have the option to be equipped with the following features at no charge:
   a. Intercom Dialing
      Allows VTN users to call other stations within their VTN Group using an abbreviated dialing pattern.
   b. Distinctive Ringing
      Allows VTN users to listen to the ringing pattern or Call Waiting tone to determine the type of call (intergroup, intragroup, recall, or other feature notification).
   c. Station Restriction
      - Unrestricted
        Allows VTN users to place all calls.
      - Toll Restricted
        Restricts VTN users from placing toll calls.
      - Fully Restricted
        Allows VTN users to only place calls within the VTN Group.
      - 900/976 Call Blocking
        Restricts VTN users from placing 900/976 calls.
      - 900/976 & International Call Blocking
        Restricts VTN users from placing 900/976 and international calls.
   d. Attendant Dial "0"
      Allows VTN users to reach an internal attendant by simply pressing "0".
   e. Direct Inward Dialing (DID)
      Allows VTN users to directly receive incoming calls without the assistance of an attendant.

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.2 Standard and Optional Features (Continued)

1. (Continued)

   f. Direct Outward Dialing (DOD)
   Allows VTN users to call outside the VTN Group directly without the assistance of an attendant.
   g. Call Forwarding of Call Waiting Calls
   Allows the VTN user to divert all Call Waiting Calls to another directory number.
   h. Station Usage Billing
   Provides for toll bills to be separated by each VTN station.

2. Each VTN station will have the option to be equipped with the following features at no charge:

   a. Call Forwarding - Variable
   Allows a VTN user to direct all incoming calls to another directory number.
   b. Call Forwarding - Busy
   Allows all calls to be redirected to an alternate number when the called number is busy.
   c. Call Forwarding - Don't Answer
   Allows all calls to be redirected to an alternate number after a predetermined number of rings.
   d. Call Forwarding - Remote Activation
   Allows the VTN user to activate and deactivate Call Forwarding from any location.
   e. Call Hold
   Allows a VTN user to place a call on hold.
   f. Call Park
   Allows a VTN user to store a call against their directory number within the VTN Group and retrieve the call from any other number within the group.
   g. Deny Incoming Calls
   Prevents a VTN user from receiving incoming calls from outside of the VTN Group to their VTN DID station.
   h. Directed Call Park
   Allows a VTN user to store a call against any directory number within the VTN Group and retrieve the call from any other number within the group.

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.2 Standard and Optional Features (Continued)

2 (Continued)

i. Call Pickup - Group
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code.

j. Call Pickup - Directed
Allows a VTN user to answer a call that is ringing at another station within the group by dialing an access code and the ringing station number.

k. Call Transfer - All Calls
Allows a VTN user to hold and transfer incoming, out-going and intragroup calls outside of their VTN Group.

l. Call Transfer - Intragroup Only
Allows a VTN user to transfer calls to another station within the VTN Group.

m. Call Waiting/Cancel Call Waiting
Alerts the VTN user who is on the phone that another call is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.

n. Call Waiting Intragroup/Cancel Call Waiting
Alerts the VTN user, who is on the phone, that another call from within the VTN Group is waiting to be answered. Cancel Call Waiting allows the VTN user to deactivate this feature for one call by dialing a special code.

o. Caller ID - Intragroup Number
Allows for the display of the calling party's telephone number on calls made within the VTN Group. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.

p. Message Waiting - Stuttered Dial Tone
This is a message waiting indication in the form of an audible interrupted dial tone. This tone is provided by the central office to inform the VTN user that an unplayed message is waiting.

q. Message Waiting Visual/Lamp
This is a message waiting indicator, which illuminates a lamp at the customer's premise to inform the VTN user that an unplayed message is waiting. The customer must supply compatible customer premise equipment (CPE) capable of receiving and displaying the message waiting lamp indicator.

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.2 Standard and Optional Features (Continued)

2. (Continued)

r. Speed Call Short List
Allows the VTN user to call a short list of user programmed directory numbers by dialing one or two digits instead of the directory number.

s. Station Hunting
Allows calls directed to busy VTN stations to be directed to the next available station in the hunt group.

t. 3-Way Calling
Allows a VTN user to add a third party to an existing call.

u. Last Number Redial
Allows a VTN user to automatically redial the last outgoing telephone number dialed.

v. Call Blocking (per call)
Allows a VTN user to block the delivery of their Caller ID information on a per call basis by dialing a special code prior to placing a call.

w. Consultation Hold
Allows a VTN user to place a call on hold in order to initiate a second call, answer a waiting call, consult privately with another party, or return to the previously held call.

x. Make Set Busy
Allows a VTN user to make a particular station appear busy to incoming calls.

3. Each VTN Digital Key station will have the option to be equipped with the following features at no charge. VTN users must provide their own compatible premises equipment to utilize these features. (N) (M)

a. Expansion Modules
Provides the VTN user with a Digital Key telephone to have additional keys for features or call appearances by adding one or two Expansion Modules to their VTN Digital Key station.

b. Automatic Dial
Provides autodialing of a single directory number via a single key on a Digital Key telephone. (N) (M)

(M) Text previously shown here now appears on Sheet 7.1 of Section 7

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.2 Standard and Optional Features (Continued)

3. (Continued)

c. Multiple Call Appearances of a Directory Number (N)
Allows the VTN user to have up to five (four additional) appearances of the primary directory number or secondary directory number assigned to the Digital Key telephone, providing the capability of multiple hunting incoming or outgoing calls associated with that directory number.

d. Shared Call Appearances of a Directory Number
Allows a directory number(s) from any VTN station to appear on customer-provided sets of other users.

e. Busy Lamp Field / Direct Station Selection
Allows the VTN Digital Key station to monitor the busy status of another VTN station line or to directly call another VTN station by depressing the associated BLF/DSS key. (N)

4. The following are optional, chargeable individual line features. (T) (M)

a. 6-Way Calling
Allows the VTN user to call up to five parties and establish a six-way call.

b. Assume Dial "9"
Enables a VTN line to place outgoing calls without the requirement of a network access "9" digit.

c. Caller ID Number (Standard VTN Line)
Allows the VTN user to see, where technically feasible, the directory number associated with an intergroup incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission. (M)

(M) Text shown here previously appeared on Sheet 7 of Section 7

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.2 Standard and Optional Features (Continued)

3. (Continued)

d. Caller ID Name and Number
Allows the VTN user to see, where technically feasible, the name and directory number associated with an incoming call. VTN users must provide their own compatible premises equipment in order to process and display the number transmission.

e. Direct Connect
Allows a call to be automatically placed to a designated directory number without dialing by lifting the receiver off the switchhook.

f. Ground Start
A type of signaling on the VTN line in which one side of the two-wire trunk is momentarily grounded to receive dial tone.

g. Speed Call 30
Allows the VTN user to call a list of 30 preselected directory numbers by dialing two or three digits instead of the directory number.

h. Warm Line Transfer
Allows a call to be placed to a designated directory number without dialing. The call will be placed once the VTN user's phone has been off-hook for a predetermined amount of time.

i. Secondary Directory Numbers (N)
Ann arrangement that allows a Digital Key telephone to have access to an additional telephone number(s). The additional telephone number(s), or Secondary Directory Number(s), may originate or receive calls independent of the Digital Key Telephone's Primary Directory Number. (N)

7.2.3 Conditions and Limitations

1. A VTN customer must have a minimum of two VTN lines and all lines must be served by the same switch in the same local calling exchange.

2. The minimum charge period for services provided under this tariff shall be for twelve months.

3. VTN is offered subject to the availability of outside plant and/or Central Office facilities. Individual feature availability and availability of Digital Key lines may differ by exchange. (C)

4. Requests for special feature or service arrangements not listed in this tariff may be subject to additional charges.

5. The Customer is responsible for the payment of any additional cost incurred when forwarding or transferring calls over the public switched network between the VTN station and the station at which the call is forwarded or transferred.

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.3 Conditions and Limitations (Continued)

6. VTN service does not include any terminal equipment which may be required on the customer's premises.

7. Unless specifically exempted, VTN service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.

8. Temporary Suspension of Service is not available with VTN Service.

9. Customers are entitled to one directory listing per VTN Group without charge. If the customer chooses not to list their main directory number, a Non-Published Number charge will apply. Additional Business Directory Listings are available. Please refer to Section 6 of this tariff.

10. VTN lines are provided in a non-blocking arrangement without trunk equivalents or simulated facility groups.

11. The local exchange calling area of any VTN line will be determined elsewhere in the Company's tariffs.

12. Individual Case Basis (ICB) or Special Pricing may be provided by the Company for VTN customers with 100 or more lines.

13. When subscribing to VTN Service, customers will be required to commit to a minimum number of lines they will maintain in service throughout the length of the contract. This minimum line commitment will be used to determine the appropriate line rate. Actual lines in service may be higher than the commitment level.

14. Each VTN Digital Key line may be provisioned with a maximum of 2 Digital Key Channels. (N)

15. VTN Digital Key lines are provisioned for voice-only applications and may not be used for data transmission. (N)

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.4. Rates and Charges[1]

1. Line and Channel Rates

| VIRTUAL TELEPHONE NETWORK STANDARD LINE RATES[2] | | | | | |
|---|---|---|---|---|---|
| VTN TERM PERIOD | | | | | |
| | | 12 Months | 24 Months | 36 Months | 60 Months |
| Minimum Total VTN Lines[3] | 2+ | 29.30 | 22.50 | 20.30 | 16.20 |
| | 5+ | 25.70 | 19.80 | 17.80 | 14.20 |
| | 20+ | 21.80 | 16.80 | 13.40 | 10.70 |
| | 50+ | 20.10 | 15.50 | 12.40 | 9.90 |
| | 80+ | 18.20 | 14.00 | 11.20 | 9.00 |

(M)

| VIRTUAL TELEPHONE NETWORK DIGITAL KEY LINE RATES[2] | | | | | |
|---|---|---|---|---|---|
| VTN TERM PERIOD | | | | | |
| | | 12 Months | 24 Months | 36 Months | 60 Months |
| Minimum Total VTN Lines[3] | 2+ | 29.30 | 22.50 | 20.30 | 16.20 |
| | 5+ | 25.70 | 19.80 | 17.80 | 14.20 |
| | 20+ | 21.80 | 16.80 | 13.40 | 10.70 |
| | 50+ | 20.10 | 15.50 | 12.40 | 9.90 |
| | 80+ | 18.20 | 14.00 | 11.20 | 9.00 |

| VIRTUAL TELEPHONE NETWORK DIGITAL KEY CHANNEL RATES | | | | | |
|---|---|---|---|---|---|
| VTN TERM PERIOD | | | | | |
| | | 12 Months | 24 Months | 36 Months | 60 Months |
| Minimum Total VTN Lines[3] | 2+ | 10.30 | 7.90 | 7.10 | 5.70 |
| | 5+ | 9.00 | 6.90 | 6.30 | 5.00 |
| | 20+ | 7.60 | 5.90 | 5.30 | 4.30 |
| | 50+ | 7.10 | 5.50 | 4.90 | 3.90 |
| | 80+ | 6.40 | 4.90 | 4.40 | 3.60 |

(M)

1 All rates in this section are exclusively offered in conjunction with VTN service.

2 The total number of VTN Standard and Digital Key lines at all locations served by the VTN Group will be used to determine the discount level. Secondary Directory Numbers, Digital Key Channels, and other features-related directory numbers are not included in determining discount levels.

3 Discount levels are based on the minimum number of lines a customer commits to for the term of the contract. The actual number of lines in service may be higher.

(M) Text previously shown here now appears on Sheet 10.1 of this section.

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.4. Rates and Charges - Continued

2. System Charge (M)
A $5.00 recurring charge applies for each VTN Group established for a customer within the local company's serving territory. This charge does not apply per location when multiple locations are served by the same VTN Group.

3. DID Number Block
A $0.50 recurring charge will apply for each block of 5 DID numbers utilized by the customer. A customer may only purchase numbers in consecutive blocks of 5.

4. Retained Number Charge
A $1.50 recurring charge applies for each telephone number within a VTN Group that is a non-consecutive number and independent from a VTN DID Number Block.

5. Extra Bill
Each VTN Group is provided a single monthly bill. Additional monthly bills for specific VTN services will be available for $2.50 per month. (M)

(M) Text shown here previously appeared on Sheet 10 of this section.

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.4 Rates and Charges[1] (Continued)

6. Number Intercept/Telephone Number Referral Service
When customers disconnect a number, the Company will furnish a message that provides information regarding the disconnected number. This service will be available in increments of 90 days and will be limited to 4 such increments. At the initiation of this service the customer will be required to specify the length of time for this service. They will also be obligated to pay the entire service cost in advance.

| | | | |
|---|---|---|---|
| a. | Primary and Additional Directory Listings | | |
| | First 90 days, per number | No Charge | |
| | Each additional 90 days, per number | $20.00 | |
| b. | All Other VTN Numbers | | |
| | Each 90 day treatment, per number | $20.00 | |

7. Optional Individual Line Features

| | | | |
|---|---|---|---|
| a. | 6-Way Calling | $8.50 per line | |
| b. | Assume Dial "9" | $10.00 per line | |
| c. | Caller ID Number (Standard VTN line) | $2.50 per line | |
| d. | Caller ID Name and Number | $3.50 per line | |
| e. | Direct Connect | $1.00 per line | |
| f. | Ground Start | $7.50 per line | |
| g. | Speed Call 30 | $0.30 per line | |
| h. | Warm Line Transfer | $0.50 per line | |
| i. | Secondary Directory Numbers | | (N) |
| | (Digital Channel Service Lines) | $2.00 per number | (N) |

[1] All rates in this section are exclusively offered in conjunction with VTN service.

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.4. Rates and Charges[1] (Continued)

8. Service Charges

a. Service Order Charge: A $30.00 non-recurring charge will apply for all service order activity done with the same due date.

b. Establishment Charge: A non-recurring charge will apply for each VTN Group established.

| Length of Agreement | Establishment Charge |
|---|---|
| 12 Months | $200.00 |
| 24 Months | $175.00 |
| 36 Months | $150.00 |
| 60 Months | $100.00 |

c. Standard and Digital Key Line Connection Charge: A non-recurring charge will apply for each Standard and Digital Key Line connected. (N) (N)

| Lines Per VTN Group (Per Service Order) | VTN Line Connection Charge (Per Line) |
|---|---|
| 2-5 | $25.00 |
| 6-25 | $20.00 |
| 26-50 | $15.00 |
| 51+ | $10.00 |

d. VTN Feature Addition or Change: A $5.00 non-recurring charge will apply for subsequent feature(s) additions or changes.

e. Premises Visit Charge - Normal Business Hours: A $20.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during normal business hours.

f. Premises Visit Charge - After Hours: A $30.00 non-recurring charge will apply for each visit to a customer's premises required for a VTN installation during non-business hours.

g. Digital Key Channel Establishment Charge: A $15.00 non-recurring charge will apply for each Digital Key Channel established. (N)

h. VTN Secondary Directory Number Establishment Charge: A $10.00 non-recurring charge will apply for each Secondary Directory Number requested. (N)

[1] All rates in this section are exclusively offered in conjunction with VTN service.

## SPECIAL DIAL TONE ARRANGEMENTS

7.2 **VIRTUAL TELEPHONE NETWORK** (Continued)

7.2.5. Termination Liability (T)

If the Customer cancels VTN Service prior to the completion of the term of the Agreement, the Customer shall be obligated to pay one of the following termination liability charges. Customers who fall below their minimum line commitment will have an option of continuing to pay for the minimum number of liens committed to in the contract until the end of the contract term or terminate the contract. If the Customer terminates the contract, the applicable termination liability charge will apply.

1. 12-Month Term
   If the Customer cancels service prior to 12 months of service, they will be assessed a liability charge equal to 75 percent of the remaining revenues from the minimum number of lines of the 12-month term.

   *(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%*

2. Multi-Term (Canceled Prior to 12 Months)
   If the Customer cancels service prior to 12 months, they will be assessed the 12-Month Term liability charge. In addition, the Customer will also be charged the difference between the price they paid and the price they would have paid if on a 12-month term.

   *(Minimum Number of Lines) X (12 Month Line Rate) X (Months to reach 12) X 75%*

   *(Number of Lines) X (Difference between billed rate and the 12-month line rate) X (Months in Service)*

3. Multi-Term (After 12 Months)
   If the Customer cancels service after 12 months, but prior to the expiration of the contract, the Customer will be retroactively billed as if the Customer had initially ordered the service at the most recently expired term offered for VTN service.

   *(Minimum Number of Lines) X (Difference between billed rate and most recently expired line rate) X (Months in Service)*

## SPECIAL DIAL TONE ARRANGEMENTS

### 7.3 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI)

### 7.3.1 GENERAL DESCRIPTION (N)

Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) is a local telecommunications service that provides customers who have PBX or PBX-like equipment to transmit circuit switched voice and data simultaneously over the same digital facility. Primary Rate services are delivered over a channelized 1.544 Mbps DS1 carrier (T1 facility).

### 7.3.2 PRIMARY RATE INTERFACE (PRI) SERVICE ARRANGEMENT

A. The ISDN-PRI arrangement provides a total of twenty-four digital communications channels within a single physical facility. Twenty-three of these channels are called Bearer, or B Channels. The other channel is called the Delta or D Channel. This standard PRI configuration is referred to as 23B+D.

   1) **B Channel** - The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 64 kilobits per second (kbps). Each B Channel of a PRI may carry Circuit-Switched Voice or Circuit-Switched Data.

   2) **D Channel** - The D Channel is a 64 kbps digital channel that carries signaling and control for the B Channels associated with a PRI arrangement.

B. **Multiple PRI Arrangement** – For applications which require more than 23 B Channels, multiple PRI facilities can be assigned to a PRI arrangement. With a multiple PRI arrangement, the D Channel in the first PRI facility is used for signaling for all PRI facilities. The first PRI would be configured as 23B+D and the other PRIs would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities, thereby increasing channel efficiency.

C **D Channel Backup** - In Multiple PRI Arrangements, a second D Channel can be assigned (where available) as an automatic backup to the primary D Channel. This is available when more than one PRI is provided to the same customer in order to provide redundancy of the signaling channel. (N)

## SPECIAL DIAL TONE ARRANGEMENTS

### 7.3 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI) -*Continued*

### 7.3.3. CIRCUIT SWITCHED SERVICES (N)

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per call basis and can carry circuit-switched voice or circuit-switched data.

A. **Clear Channel Capability** - Clear Channel Capability allows the full bandwidth on the "B" channel (64 kbps) to be available to the customer with no constraint on quantity or bit sequence. However, ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56 kbps.

B. **Dedicated Trunk Groups** - The B Channels of a PRI can be dedicated for calls to and from the public network including: Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

C. **Call-By-Call Service** - Call-By-Call (CBC) feature offers access to additional services such as Foreign Exchange, Tie Trunks, InWATs and OutWATS via the B Channels of an ISDN-PRI. With this feature, any B Channel on the PRI can be used to offer the above services on a per-call basis in addition to trunk calls to/from the public network (i.e., DOD/DID).

D. **Multiple Directory Numbers** – Each PRI includes an individual directory number. Additional directory numbers, a range of Direct Inward Dial (DID) directory numbers, or several ranges of DID directory numbers can be optionally added.

E. **Advanced Calling Services** – ISDN-PRI can support access to the following Advanced Calling Services (also called CLASS services) from suitably equipped CPE:

1) **Caller ID - Basic**- This feature allows the central office and the customer's equipment to communicate the calling party's directory number on calls carried by the Primary Rate service. The number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

2) **Caller ID – Deluxe** – This feature allows the central office and the customer's equipment to communicate the calling party's name and number on calls carried by the Primary Rate service. The name and number can then be displayed on a properly equipped telephone set or adjunct equipment. If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID-Deluxe subscriber. (N)

## SPECIAL DIAL TONE ARRANGEMENTS

### 7.3 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI) - *Continued*

### 7.3.4 REGULATIONS AND CONDITIONS (N)

A. Unless specifically exempted, ISDN services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff.

B. ISDN-PRI is provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

The availability, functionality, and capabilities of ISDN-PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch and associated outside plant.

1) Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

2) Mileage Charges: Provision of the underlying PRI Access facility (T1) is mileage sensitive. As such, additional mileage charges may apply.

3) If a customer requests a special service or feature not specified in this tariff, additional rates for that service or feature may apply.

C. The minimum charge period for services provided under this tariff is one month.

D. The service is provided on a month-to-month basis.

E. Suspension of service is not allowed.

F. One directory listing is provided without charge for each ISDN-PRI arrangement. Additional listings may be provided as specified for Additional Listing Service in the Rates & Charges section of this ISDN-PRI tariff.

G. Normal toll charges shall apply to calls that are made outside of the Local Service Area. (N)

## SPECIAL DIAL TONE ARRANGEMENTS

### 7.3 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI) - *Continued*

### 7.3.4 REGULATIONS AND CONDITIONS (Continued) (N)

H. Customer Premises Equipment (CPE):

1) This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer. The CPE must be compatible with the Company's ISDN-PRI offering.

2) The Telephone Company shall not be responsible for changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of ISDN services, which render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

3) The customer is responsible for providing the power required for any and all CPE connected to an ISDN-PRI.

I. The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of ISDN services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

J. Service Establishment Charges do not apply for the establishment of the Communication Channels when the customer signs an agreement to subscribe to ISDN-PRI for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 or 5 year agreement, the customer will incur a disconnection charge equal to the Service Establishment Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace ISDN-PRI service. (N)

## SPECIAL DIAL TONE ARRANGEMENTS

### 7.3 INTEGRATED SERVICES DIGITAL NETWORK (ISDN) PRIMARY RATE INTERFACE (PRI) - *Continued*

### 7.3.5 RATES AND CHARGES

(N)

| ISDN Service | Monthly Rate | Service Establishment (Nonrecurring Rates) |
|---|---|---|
| **1. ISDN-PRI ACCESS:** | | |
| **a. DS1 Facility** (first mile) | Included PRI Arrangement | Included PRI Arrangement |
| **b. DS1 Facility Mileage Charge,** each additional mile | $20.00/each additional mile | Included PRI Arrangement |
| **2. PRI Arrangement:, per arrangement** | | |
| **a. 23B Channels plus 1 D Channel, OR 24B Channels (Multiple PRI Arrangement)** | $700.00 (2) | $1,000.00 |
| **b. T1/PRI Rearrangement Charge** (when a customer already has a T1 facility) | N/A | $200.00 |
| **c. D Channel Backup** | $100.00 | $150.00 |
| **d. Directory Numbers:** | | |
| **Primary Directory Number** | Included | Included |
| **Additional Directory Numbers** | $2.00/Directory Number | $25.00/ Per Initial Request |
| **3. CIRCUIT SWITCHED FEATURES:** | | |
| **a. Clear Channel Capability** | No Charge | No Charge |
| **b. Call-by-Call Services:** | | |
| ***1) Public Network Calls*** (incoming, outgoing or 2-way trunk calls) | No Charge | No Charge |
| ***2) DID*** (1) | No Charge | No Charge |
| ***3) FX:*** All existing tariff rates apply to FX facilities between CO's. | $10.00 | $50.00 |
| ***4. Tie Facility:*** All existing tariff rates apply to Tie facilities between CO's. | $10.00 | $50.00 |
| ***5) InWATS:*** All existing tariff rates apply to measured InWATS. | $10.00 | $50.00 |
| ***6) OutWATS:*** All existing tariff rates apply to measured OutWATS. | $10.00 | $50.00 |
| **3. Advanced Calling Services:** | | |
| Caller ID - Basic (per PRI) | No Charge | No Charge |
| Caller ID - Deluxe | *Not Available* | *Not Available* |
| **4. OTHER CHARGES:** | | |
| **b. Subsequent Feature Additions/Changes:** | | |
| Feature Additions/Changes per PRI | N/A | $50.00 |
| **c. Move Charge** | | |
| To Move ISDN-PRI Service, per PRI | N/A | $25.00 |

(1) The rates for DID blocks of numbers are provisioned under the Company's DID tariff.
(2) Per minute rates apply to call outside of the local call scope, but within the LATA.

(N)

## FOREIGN EXCHANGE SERVICE

CONTENTS

| | | Page No. |
|---|---|---|
| 8.1 | Foreign Exchange Service | 1 |
| 8.1.1 | Regulations | 1 |
| 8.1.2 | Rates and Charges | 2-4 |

## FOREIGN EXCHANGE SERVICE

8.1 Foreign Exchange Service

8.1.1 Regulations

a. Foreign exchange service is an exchange main service or extension there from furnished to a customer from an exchange other than the one from which he would normally be served.

b. Foreign exchange service is offered in connection with flat rate individual line main station service and flat rate PBX service only.

c. Other services, equipment or facilities used in connection with foreign exchange service, except as otherwise indicated in this tariff, are furnished subject to the rates and regulations applying in the foreign exchange from which the customer is served.

d. Foreign exchange service is furnished subject to the same restrictions as to the use of the service by other than the customer and his representatives, as apply in connection with other classes of service.

e. Normally, all negotiations for the establishment of foreign exchange service will be initiated by the prospective customer with the exchange from which he normally is served.

f. When the foreign exchange from which service is requested has other exchanges in its local calling area, the Telephone Company shall determine from which of the exchanges service will be furnished. Mileage charges as set forth in 8.1.2 a. (1) and (2) would apply from the exchange from which service was requested.

g. A customer receiving Foreign Exchange service may be required to subscribe to local service from the exchange from which he would normally be served.

## FOREIGN EXCHANGE SERVICE

8.1 Foreign Exchange Service (Continued)

8.1.2 Rates and Charges

a. The rate for Foreign Exchange service is the non-recurring and monthly rate for flat rate individual line main station service or PBX flat rate trunk line applicable within the base rate area of the serving foreign exchange, plus a monthly Foreign Exchange Termination Charge of $20.00, plus mileage charges as follows for each circuit:

(1) Where the applicant for foreign exchange service is so located that it would be more economical to the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

(a) For the distance from the applicant's location to the rate center of the foreign exchange area from which service is to be furnished a mileage charge of $4.25 per mile or fraction thereof, airline measurement, will apply except as provided in 8.1.2 (b) following.

(2) Where the applicant for foreign exchange service is so located that it is not economical for the Company to provide the foreign exchange service direct from the foreign exchange to the applicant's location by the extension or utilization of existing plant:

(a) For the distance from the central office of the exchange from which the customer would normally receive service to the central office from which service is furnished, a mileage charge of $4.25 per month per mile or fraction thereof, airline measurement, will apply.

(b) When, at the customer's request, the interexchange channel portion of the foreign exchange service is furnished by Telepak, the rates and regulations as specified in the Telepak Channels and Services section of the Southern Bell Telephone and Telegraph Company (South Carolina Tariff) will apply.

## FOREIGN EXCHANGE SERVICE

8.1 Foreign Exchange Service (Cont.)

8.1.2 Rates and Charges (Cont)

a. (Cont.)

(3) For the distance from the central office of the exchange from which the customer would normally receive service, to the applicant's location, a mileage charge of $3.50 per route circuit mile or fraction thereof for the first mile, and $1.00 per quarter mile or fraction thereof, after the first mile, will apply.

(4) The local service area of, and long distance rates to and from main stations or PBX systems connected for Foreign Exchange service are the same as regularly apply to stations located in the Foreign Exchange area.

(5) The rate center of an exchange is the point from which message toll telephone rates are measured.

(6) The Company may require toll restrictions on each Foreign Exchange service whereby calls may only be completed within the Foreign Exchange fro which service is desired and its calling area.

b. Foreign Exchange service may be furnished involving two areas of the Company or involving an area of the Company and an area of a connecting company when the connecting company is willing to concur in arrangements for furnishing such service. In those cases where a portion of the service is furnished by a connecting company, the rates and regulations of the connecting company apply to the part of the exchange service it furnishes. Where the connecting company furnishes a portion of the interexchange facilities and -

(1) Concurs in the inter-exchange rates and regulations of this Company in 8.1.2., a., preceding, the mileage measurement and mileage charges will be as indicated in 8.1.2, a.

(2) Applies its tariff mileage charges to the point of connection with facilities of this Company, the portion of the facilities furnished by this Company will be at the rates and mileage measurements as specified in 8.1.2, a., preceding to the same point of connection, the total charges being the sum of the charges of each company.

## FOREIGN EXCHANGE SERVICE

8.1 Foreign Exchange Service (Continued)

8.1.2 Rates and Charges (Continued)

c. Where alternate full period private line-foreign exchange service is provided, an intercept arrangement may be furnished which transfers the foreign exchange number to a receiving only local number when the service is in the full period condition. This arrangement contemplates a standard termination in a handset, key equipment or PBX and is furnished at the following rates and charges.

| | Monthly Rate | Installation Charge |
|---|---|---|
| (1) Intercept Arrangement<br>To permit calls made to the foreign exchange number to be received at the customer's location in the foreign exchange during the period the service is in full period private line condition | $5.00 | $10.00 |

## OPTIONAL SERVICES

| | | Sheet |
|---|---|---|
| 9.1 | Advanced Calling Services | 1-10 |
| 9.1.1 | General | 1 |
| 9.1.2 | Service Description | 1-5 |
| 9.1.3 | Special Conditions and Limitations | 6-8 |
| 9.1.4 | Rates Discounts and Non-recurring Charges | 9-10 |
| 9.2 | Custom Calling Services | 11-18 |
| 9.2.1 | General | 11 |
| 9.2.2 | Service Descriptions | 11-16 |
| 9.2.3 | Limitations | 16 |
| 9.2.4 | Rates and Discounts | 17-18 |

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES

9.1.1 GENERAL

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allows customers to efficiently manage the call flow, generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

9.1.2 SERVICE DESCRIPTION

A. **ANONYMOUS CALL REJECTION**
This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with Caller ID at no charge.

B. **CALL REJECTION**
This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES (Continued)

9.1.2 SERVICE DESCRIPTION (Continued)

C. **CALL RETURN**

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

Call Return is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Return will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

D. **PREFERRED CALL FORWARDING**

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

E. **PRIORITY RINGING**

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

## OPTIONAL SERVICES

**9.1 ADVANCED CALLING SERVICES** (Continued)

9.1.2 SERVICE DESCRIPTION (Continued)

F. **REPEAT DIALING**

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

Repeat Dialing is available on a flat monthly rate basis and a pay-per-use basis. Pay-per-use Repeat Dialing will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

G. **SPECIAL CALL ACCEPTANCE**

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

H. **CALLER ID**

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

1) **Caller ID - Basic**

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES (Continued)

9.1.2 SERVICE DESCRIPTION (Continued)

H. **CALLER ID** (Continued)

2) **Caller ID - Deluxe**
This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery. Anonymous Call Rejection is included with Caller ID at no charge.

I. **CALLER ID BLOCKING**
Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

1) **Caller ID Blocking - Per Call**
This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.

Per call blocking may be provided on calls originating from paystations used by the general public and party lines.

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES (Continued)

9.1.2 SERVICE DESCRIPTION (Continued)

I. **CALLER ID BLOCKING** (Continued)

2) **Caller ID Blocking - Per Line**
This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

J. **CALL TRACE**
This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

Call Trace is available on a flat monthly rate basis and/or on a pay-per-use basis. Pay-per-use Call Trace will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge. The customer will be assessed the Call Trace fee, that will appear on the customer's next bill, upon completion of a successful trace.

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES (Continued)

9.1.3 SPECIAL CONDITIONS AND LIMITATIONS

A) Special Conditions for Caller ID:

1) An originating caller's data may not be displayed to the called party under the following conditions:

- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.

- The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.

- Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.

- Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.

- Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.

- The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.

- The calling party has activated blocking.

- Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES (Continued)

9.1.3 SPECIAL CONDITIONS AND LIMITATIONS (Continued)

A) **Special Conditions for Caller ID:** (Continued)

2) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.

- ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.

- Caller ID services are available on all long distance calls where technically feasible.

- All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.

- All calling data will be passed, even for customers who do not subscribe to Caller ID.

- Per Call Blocking will be available to all customers.

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES (Continued)

9.1.3 SPECIAL CONDITIONS AND LIMITATIONS (Continued)

B) **Limitations of Advanced Calling Services:**

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the customer to provide customer premise equipment (CPE) compatible with ACS.

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES (Continued)

9.1.4 RATES, DISCOUNTS AND NON-RECURRING CHARGES

A. **RATES**

1) The monthly rates, credits and any non-recurring charges are in addition to basic local exchange service or any other services subscribed to by the customer.

2) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)

3) The below rates apply to both residential and business customers.

| One Service Per Line | Rate Per Month Res | Rate Per Month Bus | Trans Code | Activation Code | Deactivation Code |
|---|---|---|---|---|---|
| 1) Anonymous Call Rejection | $3.00 | $3.00 | ACSAC | *77 | *87 |
| 2) Call Rejection | 4.00 | 4.00 | ACSRJ | *60 | N/A |
| 3) Call Return | 4.00 | 4.00 | ACSRT | *69 | *89 |
| 4) Preferred Call Forwarding | 3.00 | 3.00 | ACSPF | *63 | N/A |
| 5) Priority Ringing | 3.00 | 3.00 | ACSPR | *61 | N/A |
| 6) Repeat Dialing | 4.00 | 4.00 | ACSRP | *66 | *86 |
| 7) Special Call Acceptance | 4.00 | 4.00 | ACSSC | *64 | N/A |
| 8) a. Caller ID - Basic (Includes Anonymous Call Rejection) | 8.00 | 7.50 | ACSZZ | N/A | N/A |
| b. Caller ID - Deluxe (Includes Anonymous Call Rejection) | 8.50 | 9.00 | ACSXX | N/A | N/A |
| 9) Caller ID Blocking | | | | | |
| a. Per Call | No Charge | No Charge | | *67 | |
| b. Per Line (See Note 1) | 2.00 | 2.00 | BLOCL | | *82 |
| 10) Call Trace (Per Month) | 6.00 | 6.00 | ACSN | *57 | N/A |

Note 1: Per line blocking is available free of charge to certain “eligible” customers. Please see Service Description.

## OPTIONAL SERVICES

### 9.1 ADVANCED CALLING SERVICES (Continued)

9.1.4 RATES, DISCOUNTS AND NON-RECURRING CHARGES (Continued)

B. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

| Per Service Credit | Credit Per Month | Trans. Code |
|---|---|---|
| a) Two Services | (1.00) | ACSR2 |
| b) Three Services | (2.00) | ACSR3 |
| c) Four Services | (3.00) | ACSR4 |
| d) Five Services | (4.00) | ACSR5 |
| e) Six Services | (5.00) | ACSR6 |
| f) Seven Services | (6.00) | ACSR7 |

Caller ID Blocking is not offered as part of the above discount package.

C. Non-recurring charges do not apply to the establishment of Advanced Calling Services on a customer's line.

D. Pay-Per-Use Services

| | Per Successful Activation | Monthly Cap | Trans Code | Activation Code | Deactivation Code |
|---|---|---|---|---|---|
| a) Call Trace | $4.00 | $12.00 | ACSCT | *57 | N/A |
| b) Call Return | $0.75 | $7.50 | ACSRM | *69 | *89 |
| c) Repeat Dialing | $0.75 | $7.50 | ACSDM | *66 | *86 |

## OPTIONAL SERVICES

### 9.2 CUSTOM CALLING SERVICES

9.2.1 General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

9.2.2. Service Descriptions

1. Call Forwarding

   This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

2. Call Forward-Busy (Customer Programmable)

   This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

## OPTIONAL SERVICES

9.2 **CUSTOM CALLING SERVICES** (Continued)

9.2.2. Service Descriptions (Continued)

3. Call Forward-No Answer (Customer Programmable)

   This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company, unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

4. Call Forwarding-Remote Access

   This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

5. Call Hold

   This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

## OPTIONAL SERVICES

9.2 **CUSTOM CALLING SERVICES** (Continued)

9.2.2. Service Descriptions (Continued)

6. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

7. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

## OPTIONAL SERVICES

9.2 **CUSTOM CALLING SERVICES** (Continued)

9.2.2. Service Descriptions (Continued)

8. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

9. Warm Line

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

10. Hotline

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

11. Personal Ringing

This service allows the customer to have up to three distinct telephone numbers on a single line. The second and third number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all three telephone numbers can be forwarded.

## OPTIONAL SERVICES

9.2 **CUSTOM CALLING SERVICES** (Continued)

9.2.2. Service Descriptions (Continued)

12. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

13. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

14. Do-Not-Disturb

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

15. Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

## OPTIONAL SERVICES

9.2 **CUSTOM CALLING SERVICES** (Continued)

9.2.2. Service Descriptions (Continued)

16. Call Transfer Enhanced

This feature enables a customer to transfer multiple incoming or outbound calls to a third party with either a Screened Transfer or a Blind Transfer. A Screened Transfer enables the transferring party to announce a call to the third party prior to completing the transfer. If the third party chooses not to take the call, the transferring party may disconnect the third party and return to the caller. Otherwise, the transferring party may disconnect, completing the transfer and returning the line to an idle state. A Blind Transfer enables the transferring party to immediately disconnect after dialing the third party, prior to the third party answering the call. After disconnecting, the transferring party may either originate or receive a new call, even though the transferred call is still in progress. In addition, this feature enables a customer to establish a 3-way conference call while enabling any party (including the originator of the call) to drop out of the conference while leaving the other two parties connected. The customer is responsible for all applicable long distance charges for originating or terminating calls that will apply for the duration of the calls, even if the customer drops off the call.

9.2.3. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.

2. Custom Calling Services are only available on single-line party service.

3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension), Private Branch Exchange Trunk Line Service, or Centrex Service.

## OPTIONAL SERVICES

9.2 **CUSTOM CALLING SERVICES** (Continued)

9.2.4 Rates and Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

| One Service Per Line | | Rate Per Month Res | Rate Per Month Bus | Trans Code | Activation Code | Deactivation Code |
|---|---|---|---|---|---|---|
| 1. | Call Forwarding | $2.25 | $1.75 | CCCF | *72 | *73 |
| 2. | Call Forward-Busy | 2.25 | 1.75 | CCFBV | *90 | *91 |
| 3. | Call Forward-No Answer | 2.25 | 1.75 | CCFNV | *92 | *93 |
| 4. | Call Forward-Remote Access[1] (Additive to Call Forwarding) | 1.50 | 2.00 | CCFM | N/A | N/A |
| 5. | Call Hold | 2.00 | 2.00 | CCCH | *52 | N/A |
| 6. | 3-Way Calling | 2.25 | 1.75 | CCCC | N/A | N/A |
| 7. | Call Waiting/Cancel Call Waiting | 4.00 | 4.00 | CWCCW | N/A/*70 | N/A |
| 8. | Home Intercom-Basic | 1.50 | 1.50 | CCHI | N/A | N/A |
| 9. | Warm Line | 1.00 | 1.00 | CCWL | N/A | N/A |
| 10. | Hotline | 1.00 | 1.00 | CCHT | N/A | N/A |
| 11. | Personal Ringing | | | | | |
| | a) 2nd Directory Number | 3.00 | 3.00 | CPR2 | N/A | N/A |
| | b) 3rd Directory Number[1] | 1.00 | 1.00 | | | |
| | (incremental for both Res and Bus) | | | CPR3 | N/A | N/A |
| 12. | Speed Call 8 | $1.00 | 1.50 | CCSE | *74 | N/A |
| 13. | Speed Call 30 | $1.75 | 2.25 | CCST | *75 | N/A |
| 14. | Do-Not-Disturb | $1.00 | 1.00 | CCDD | *78 (*48 for Override) | *79 |
| 15. | Toll Restriction | $2.00 | 2.00 | CCTR | N/A | N/A |
| 16. | Call Transfer Enhanced | $5.00 | 5.00 | CCCTE | N/A | N/A |

[1] Discounts do not apply to these services.

## OPTIONAL SERVICES

9.2 **CUSTOM CALLING SERVICES** (Continued)

9.2.4. Rates and Discounts (Continued)

2. Multi-Service Discount Plan, Per Line

| Per Service Credit | | Credit Per Month | Trans Code |
|---|---|---|---|
| a) | Two Services | $(0.50) | CFD2 |
| b) | Three Services | (1.00) | CFD3 |
| c) | Four Services | (1.50) | CFD4 |
| d) | Five Services | (2.50) | CFD5 |
| e) | Six Services | (3.00) | CFD6 |
| f) | Seven Services | (3.50) | CFD7 |
| g) | Eight Services | (4.00) | CFD8 |
| h) | Nine Services | (4.50) | CFD9 |
| i) | Ten Services | (5.00) | CFD1 |

3. Pay-Per-Use Rates

| | Per Successful Activation | Monthly Cap |
|---|---|---|
| a. Three-Way Calling | $0.75 | $3.75 |

## MISCELLANEOUS SERVICE ARRANGEMENTS

## CONTENTS


| | | Sheet | |
|---|---|---|---|
| 10.1 | Extension Line Mileage | 1 | |
| 10.2 | Touch Calling Service | 1 | |
| 10.3 | Temporary Suspension of Service | 1-3 | |
| 10.4 | Rotary Line Service | 3 | |
| 10.5 | Ground Start | 4 | |
| 10.6 | Directory Assistance Service | 5 | |
| 10.7 | Direct Inward Dialing (DID) Service | 6-7 | |
| 10.8 | N11 Service | 8-12 | |
| 10.9 | Volume Control Equipment | 13 | |
| 10.10 | Customized 911 (C911) Service | 14 | (N) |

## MISCELLANEOUS SERVICE ARRANGEMENTS

### 10.1 EXTENSION LINE MILEAGE

10.1.1 General

a. Off premises extensions may be permitted from a main station and is limited to such a number as, in the judgment of the Company, will not interfere with the efficient operation of the service.

10.1.2 Rates

a. In addition to the regular extension rate, a charge of $.75 per ¼ mile that the extension station is separated from the main station.

### 10.2 TOUCH CALLING SERVICE

10.2.1 General

a. Touch calling service provides for the origination of telephone calls through the use of pushbuttons in lieu of rotary dial.

10.2.2 Application of Charges

a. Touch calling service is provided as part of basic local exchange service. No additional rates apply.

### 10.3. TEMPORARY SUSPENSION OF SERVICE

10.3.1 General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

10.3.2 Conditions

a. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.

b. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.

## MISCELLANEOUS SERVICE ARRANGEMENTS

10.3. **TEMPORARY SUSPENSION OF SERVICE** (Continued)

10.3.2 Conditions (Continued)

c. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.

d. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.

e. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.

f. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.

g. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year, nor exceed ten continuous months at any time regardless of the year.

h. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.

i. The customer's listing will be retained in the directory.

j. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.

k. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.

l. The ten (10) month maximum does not apply to military personnel who are on active duty.

## MISCELLANEOUS SERVICE ARRANGEMENTS

10.3 **TEMPORARY SUSPENSION OF SERVICE** (Continued)

10.3.2 Rates and Charges

a. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated, except for the following:

1) 911/E911 applicable surcharges will be billed at the full rate.

2) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.

3) Dual Party Relay and other similar charges will apply.

b. Non-recurring charges do not apply for reconnection to regular full service the first time during any 12-month period. Non-recurring charges will apply for subsequent reconnections to regular full service, if reconnection occurs within one calendar year.

c. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate : $3.50

10.4 **ROTARY HUNTING**

10.4.1 General

a. Rotary hunting provides a means whereby calls made to the first number of a rotary group will be automatically completed over the first idle line in the rotary group. If all lines are busy, the calling party will receive a busy signal.

b. This service is furnished only when the rotary numbers are available and only in connection with individual lines.

c. See Section 6 for the regulations applicable to directory listings in connection with provision of main services on a rotary basis.

10.4.2 Rates

The following rate for Rotary Hunting applies on a monthly, recurring basis:

| | Monthly Rate* |
|---|---|
| Rotary Hunting | $5.95 |

* Not applicable for Rotary Hunting provided in connection with PBX Trunks.

## MISCELLANEOUS SERVICE ARRANGEMENTS

### 10.5 GROUND START

#### 10.5.1 General

Ground Start is a type of signaling on a customer's line in which one side of the two-wire trunk is momentarily grounded to get dialtone. Ground start is an optional service provided with Business One-Party service.

#### 10.5.2 Rates

| | Monthly Rate |
|---|---|
| Per Line | $3.00 |

## MISCELLANEOUS SERVICE ARRANGEMENTS

### 10.6. DIRECTORY ASSISTANCE SERVICE

#### 10.6.1 General

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

#### 10.6.2 Definitions

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. International numbers are numbers from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.

#### 10.6.3 Regulations

1. A maximum of two requested telephone numbers are allowed per call.

2. Rates will apply based on the NPA/NXX requested.

3. Call allowances apply to requests for local numbers only.

4. Charges for Directory Assistance Service for requests of a local or national numbers are not applicable to calls placed from customers whose physical, visual or reading handicaps prevent them from using the telephone directory. Calls requesting international numbers will be charged the applicable rate.

5. Charges for Directory Assistance are not applicable to calls originating from a hospital or nursing home patient rooms.

#### 10.6.3 Rates

The following rates apply for Directory Assistance Service.

| | | Rate |
|---|---|---|
| 1. | Local Direct Dialed, First two calls | No Charge |
| 2. | Local Direct Dialed, each additional call | $1.25 |
| 3. | Local Direct Dialed, Payphone Providers | $0.25 |
| 3. | National Direct Dialed, per call | $0.65 |
| 4. | International Direct Dialed, per call | $1.50 |

## MISCELLANEOUS SERVICE ARRANGEMENTS

### 10.7 DIRECT INWARD DIALING (DID) SERVICE

10.7.1 General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

10.7.2. Rates

1. The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

| | Monthly Rate | NRC |
|---|---|---|
| a. DID Facility Charge, Per Trunk | (1) | (1) |
| b. DID Software Translation Charge, Per Trunk | N/A | $50.00 |
| c. DID Number Assignment Charge (per number) | $0.50 | $5.00 (2) |

*Numbers sold in conjunction with DID Service only.

10.7.3. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.

2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

(1) See Section 3, Sheet No. 2 for associated Business One-Party rate and Section 4 for the installation charge.

(2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

## MISCELLANEOUS SERVICE ARRANGEMENTS

10.7 **DIRECT INWARD DIALING (DID) SERVICE** (Continued)

10.7.3. Conditions (Continued)

3. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.

4. Operational characteristics of interface signals between the Telephone Company provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.

5. The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of DID services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

6. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.

7. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.

8. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.

9. DID numbers will be sold in conjunction with DID service only.

10. The assignment of telephone numbers and the sequence of numbers assigned to a DID service is determined by the Company based on the rules established in FCC order 00-104. The customer may request a sequential block of numbers to be placed into service at a later date. Non-Recurring Charges for DID numbers may apply to recover the cost of reserving the numbers. Reserved numbers can only be held for a maximum of six months. After six months, the reserved numbers must be placed in service for that specific customer or the numbers will be categorized as available for use by other customers.

## MISCELLANEOUS SERVICE ARRANGEMENTS

### 10.8 N11 SERVICES

#### 10.8.1 General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

#### 10.8.2 Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"
211 is assigned for community information and referral services.

"311"
311 is assigned for non-emergency police and other governmental information.

"511"
511 is assigned for traffic and transportation information.

"711"
711 is assigned for access to Telecommunications Relay Service (TRS).

"811"
811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

#### 10.8.3 Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable sate law for the assignment of the N11 code.

2. N11 service is provided subject to the availability of the N11 code and where facilities permit.

## MISCELLANEOUS SERVICE ARRANGEMENTS

10.8 **N11 SERVICES** (Continued)

10.8.3 **Conditions and Limitations** (Continued)

3. Only one 7 digit or 10 digit or 800 toll-free number may be used as the lead number per basic local calling area.

4. Directory listings may be provided for N11 under the terms, conditions and rates specified elsewhere in this Tariff.

5. Access to N11 is not available to the following classes of service:
   - 1+
   - 0+, 0- (credit card, third-party billing, collect calls)
   - 101XXXX

   In addition, operator assisted calls to the N11 Subscriber will not be completed.

6. Suspension of N11 Service is not allowed.

7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to n11 without impairing the Company's general telephone service or telephone plant.

8. The Company will provide both oral and written notification when a N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber make no modification or is unwilling to accept modification in method of operation, or continues to cause service impairments.

9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services; the terms, conditions, and rates for those services found elsewhere in this tariff will apply.

10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

## MISCELLANEOUS SERVICE ARRANGEMENTS

10.8 **N11 SERVICES** (Continued)

10.8.3 **Conditions and Limitations** (Continued)

11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

    If the N11 Subscriber cancels the order or decides to discontinued service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.

13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.

14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.

15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.

16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the Company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.

## MISCELLANEOUS SERVICE ARRANGEMENTS

10.8 **N11 SERVICES** (Continued)

10.8.3 **Conditions and Limitations** (Continued)

17. The N11 Subscriber, will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.

18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.

20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.

21. The Company, its employees, or its agents are not liable to any person for civil damages resulting from a caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.

22. This service will also be subject to the general regulations of the Company as listed elsewhere in this Tariff.

## MISCELLANEOUS SERVICE ARRANGEMENTS

10.8 **N11 SERVICES** (Continued)

10.8.4 **Rates and Charges**

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

| | Nonrecurring Charge |
|---|---|
| 1. Service Establishment Charge | |
| Per basic local calling area | $389.90 |
| 2. Central Office Switch Activation Charge, | |
| Per Central Office Switch Translated or Changed | $150.00 |
| 3. Change point-to point number by Subscriber request | |
| Per central office | $13.50 |

## MISCELLANEOUS SERVICE ARRANGEMENTS

### 10.9 VOLUME CONTROL EQUIPMENT

a. Equipment to amplify speech is furnished for use by customers where hearing is impaired at the following monthly rate which are in addition to the regular monthly rate for the class of service furnished, plus any service connection, inside move or change charge applicable.

Volume Control Set for Hearing Impaired.....$1.25 Per Month

## MISCELLANEOUS SERVICE ARRANGEMENTS

10.10 **CUSTOMIZED 911 (C911)** (N)

A. General

Customized 911 (C911) allows a customer to provide 911 Dispatch Centers (PSAP) with specific information for their PBX station telephone numbers or business lines.

B. Conditions

1. There is no charge for requesting updates to information at the PSAP.

2. A No Record Found (NRF) Charge applies when the Company receives an NRF report from the local authorities when a 911 call is placed and no 911 information was in the database. If a customer receives 3 of these, C911 will be terminated. The customer is required to provide 911 via one (1) ANI with one (1) address, per PRI T1; or via Analog line.

3. The Report Request charge applies when a customer requests a list of their E911 information from the E911 database.

4. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.

5. The C911 customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

C. Rates

| | | Monthly Charge | Non-Recurring Charge |
|---|---|---|---|
| 1. | Initial Set-Up (per number) (not to exceed $500) | | $1.00 |
| 2. | Per Number Charge | $0.05 | |
| 3. | No Record Found Charge (per number) | | $50.00 |
| 4. | Report Requests Charge | | Variable (N) |

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

| | | Page No. |
|---|---|---|
| 11.1 | General | 1 |
| 11.2 | Customer Provided Terminal Equipment | 1 |
| | 15.2.a Credit Allowance | 1 |
| 11.3 | Maintenance Service Charge | 1 |
| 11.4 | Connection to Company Facilities via Protective Circuitry | 1 |

## CONNECTION WITH CERTAIN FACILITIES AND/OR EQUIPMENT OF OTHERS

11.1 General

a. Customer provided protective circuitry and terminal equipment may be connected at the customer's premises to facilities furnished by the McClellanville Telephone Company, Inc. d/b/a TDS Telecom for use with telecommunication service upon proof of compliance to the following conditions:

(1) The customer must comply with Part 68, Subpart B of the Federal Communication Commission Rules and Regulations.

(2) The protective circuitry and terminal equipment must comply with Part 68 of the Federal Communication Commission Rules and Regulations.

11.2 Customer Provided Terminal Equipment

a. Credit Allowance

Upon full compliance with paragraph 15.1 of this tariff and where a customer provided instrument is used in lieu of a Telephone Company provided instrument, as an extension station with individual single line residence or individual single line business (non-coin) basic exchange service, a monthly credit of $.55 per telephone instrument not provided by the Telephone Company shall apply.

11.3 Maintenance Service Charge

a. A non-recurring charge of $15.00 will apply for each visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in customer provided terminal equipment or protective circuitry connected to Telephone Company facilities. The Telephone Company is not responsible and will not repair customer provided terminal equipment or protective circuitry.

11.4 Connection to Company Facilities via Protective Circuitry

a. Customer provided terminal equipment not conforming with Part 68 of the Federal Communications Commission Rules and Regulations may be connected to Telephone Company facilities for telecommunication service via protective circuitry provided by the Company. The charges of such protective circuitry will be based upon cost including a return, and will be subject to approval by the Public Service Commission.

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

CONTENTS

| | | Page No. |
|---|---|---|
| 12.1 | General | 1 |
| 12.2 | Concurrence | 1 |
| 12.3 | Wide Area Telecommunication Service | 2 |

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

12.1 General

This tariff is applicable to intrastate long distance message telecommunications service furnished or made available by McClellanville Telephone Co., Inc. d/b/a TDS Telecom, hereinafter referred to as the Company.

12.2 Concurrence

This Company concurs in the rates and charges governing intrastate message toll telephone service as filed by the BellSouth Telecommunications, Inc. (South Carolina) with the Public Service Commission of South Carolina. Any amendments thereto or successive issues thereof are hereby adopted and made part of this Tariff, with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation. Exceptions to this concurrence are listed below:

A. Exceptions

1. Direct Dialed Calling. Direct Dialed calls are considered a part of the South Carolina LATA-wide Area Calling Plan, as specified elsewhere in this tariff. Customers who do not subscribe to one of these Plans, including the Saver Service plan, will default to the residence or business plan described under this LATA-Wide Area Calling Plan.

2. Direct Dialed Directory Assistance and Toll Directory Assistance Call Completion Services.

## LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

12.3 Wide Area Telecommunication Service

A. General

1. This tariff is applicable to Wide Area Telecommunication Service furnished by McClellanville Telephone Company, Inc. d/b/a/ TDS Telecom, hereinafter referred to as the Company, within its operating territory in the state of South Carolina.

2. Request for this class of service will be furnished insofar as the ability and facilities of the Company permit, in accordance with the following concurrence.

B Concurrence

This Company concurs in the rates and regulations governing Wide Area Telecommunication Service as filed by BellSouth Telecommunications, Inc. and AT&T Communications. Any amendments thereto or successive issues thereof are hereby adopted and made part of this tariff with the provision that this Company reserves the right to cancel this concurrence after compliance with requirements as to tariff filings as may be necessary upon such cancellation.

## PRIVATE LINE SERVICE

**Contents**

| | | Sheet |
|---|---|---|
| 13.1. | Concurrence | 1 |
| 13.2. | Exceptions | 1 |
| 13.3. | Dedicated DS1 Service | 2 |
| 13.4. | Digital Transport Service | 5 |

## PRIVATE LINE SERVICE

### 13.1. CONCURRENCE

McClellanville Telephone Company, Inc. d/b/a TDS Telecom concurs in the Private Line Service Tariff for BellSouth Telecommunications, Inc., together with amendments and successive issues, for the purpose of providing private line services and channels between the Company's serving area and other areas within the South Carolina intrastate intraLATA jurisdiction. McClellanville Telephone Company, Inc. d/b/a TDS Telecom, hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of the company, subject to the jurisdiction of the South Carolina Public Service Commission as it applies.

The concurrence is limited to speeds up to and including an OC3. Speeds higher than (N)
an OC3 will be handled on an Individual Case Basis. (N)

Exceptions to this concurrence are listed below.

### 13.2. EXCEPTIONS

1. Dedicated DS1 Service – located in this section

2. Digital Transport Service – located in this section

## PRIVATE LINE SERVICE

### 13.3. DEDICATED DS1 SERVICE

#### 13.3.1. General

Dedicated DS1 Service is a point-to-point intraexchange service that provides for simultaneous two-way transmission at 1.544 Megabits per second (Mbps). This service only transmits digital signals and uses only digital transmission facilities. Dedicated DS1 service and its features are offered subject to the availability of central office equipment and appropriate outside plant facilities. This service is specifically designed for customers that require dedicated DS1 facilities from a TDS TELECOM Central Office to their location.

#### 13.3.2. Definitions

Clear Channel Capability - An optional feature of DTS that allows a customer to transport 1.536 Mbps on a 1.544 Mbps line with no constraint on quantity or bit sequence.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

Digital Local Channel - A transmission path for Dedicated DS1 Service furnished from the Central Office to the demarcation point on the customer's premises.

#### 13.3.3. Regulations

a. Dedicated DS1 Service is available for a minimum service period of one month.

b. Dedicated DS1 Service is available on a month-to month basis or under variable rate periods, with rates based on lengths of 12 months, 36 months and 60 months.

c. Rates for Dedicated DS1 under contract will not be increased by Company initiative until the contract period expires. Rates in effect at the time the service is installed will be applicable until the contract expires. Upon expiration of the customer's current payment period option, the customer may select a new payment period option at current rates or revert to current rates on a month-to-month basis.

d. For channelization of Dedicated DS1 Service, please see Digital Transport Service in this Section.

## PRIVATE LINE SERVICE

13.3. **DEDICATED DS1 SERVICE** (Continued)

13.3.3 Regulations (Continued)

e. If the service is canceled by the customer prior to the completion of the service period, the customer will be obligated to pay a termination charge. The applicable termination charge will be equal to the number of months remaining in the contract, times the monthly rate provided under the contract. Termination charges will not apply, however, if the customer replaces the service with comparable service and a contract length that is equal to or greater than the original contract period.

f. The rates listed in Paragraph 4., following, assume the provision of a digital quality facility that uses existing exchange cable facilities compatible with this service. If such equipment, new facilities or changes to existing facilities are required for the provision of this service, a special construction charge based on the cost incurred to make the changes will apply in addition to the rates for Dedicated DS1 Service.

g. The two types of non-recurring charges associated with Dedicated DS1 Service include a Design Order Charge and an Installation Charge. The Design Order Charge applies once per order while the Installation Charge will apply for each Digital Local Channel installed.

h. The Installation Charge and Design Order Charge will not apply for the establishment of Dedicated DS1 Service when the customer signs an agreement to subscribe to the service for a minimum of 3 years. If the customer discontinues service prior to the conclusion of the 3 year agreement, the customer will incur a disconnection charge equal to the Design Order Charge and applicable Installation Charges. The disconnection charge will not apply if the customer purchases other services from the Company which replace Dedicated DS1 Service.

## PRIVATE LINE SERVICE

13.3. **DEDICATED DS1 SERVICE** (Continued)

13.3.4. Rates and Charges

The following rates apply on a per customer basis, regardless of the number of terminating locations.

a. Recurring Rates

| | | Monthly Rate | Trans Code |
|---|---|---|---|
| 1) | Month to Month | | |
| | 1 Channel | $230.00 | T1MM1 |
| | 2 Channels | 200.00 | T1MM2 |
| | 3+ Channels | 200.00 | T1MM3 |
| 2) | 12 Months | | |
| | 1 Channel | 210.00 | T1L11 |
| | 2 Channels | 180.00 | T1L12 |
| | 3+ Channels | 160.00 | T1L13 |
| 3) | 36 Months | | |
| | 1 Channel | 190.00 | T1L31 |
| | 2 Channels | 160.00 | T1L32 |
| | 3+ Channels | 140.00 | T1L33 |
| 4) | 60 Months | | |
| | 1 Channel | 180.00 | T1L51 |
| | 2 Channels | 150.00 | T1L52 |
| | 3+ Channels | 130.00 | T1L53 |

b. Non-recurring Charges

| | | Non-recurring Charge | Trans Code |
|---|---|---|---|
| 1) | Design Order Charge, Per Order | $700.00 | T1DOC |
| 2) | Installation Charge, First Channel | 650.00 | T1C1 |
| 3) | Installation Charge, Second and Additional Channels, per common end | 500.00 | T1C2A |
| 4) | Clear Channel Capability | 350.00 | T1CCC |

## PRIVATE LINE SERVICE

### 13.4. DIGITAL TRANSPORT SERVICE

#### 13.4.1 General

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

#### 13.4.2. Definitions

DS0 - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DS0s. Total transmission speed is 1.544 Mbps.

#### 13.4.3 Regulations

a. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.

b. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).

c. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.

d. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.

e. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

## PRIVATE LINE SERVICE

13.4. **DIGITAL TRANSPORT SERVICE** (Continued)

13.4.3 Regulations (Continued)

f. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.

g. Touch-tone signaling is required for DTS.

h. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.

i. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premises equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

13.4.4 Rates and Charges

a. Recurring Rates

| | Monthly Rate | Trans Code |
|---|---|---|
| 1) DS1 Facility[1] | | |
| 2) Digital Interface Termination | | |
| a. Month-to-Month | | |
| 1 Termination | $390.00 | DTSM1 |
| 2 Terminations | 370.00 | DTSM2 |
| 3 Terminations | 350.00 | DTSM3 |
| b. 12 Months | | |
| 1 Termination | 370.00 | DTS11 |
| 2 Terminations | 350.00 | DTS12 |
| 3 Terminations | 330.00 | DTS13 |

[1] See Dedicated DS1 Service in this Section.

## PRIVATE LINE SERVICE

13.4. **DIGITAL TRANSPORT SERVICE** (Continued)

13.4.4 Rates and Charges (Continued)

a. Recurring Rates (Continued)

| | Monthly Rate | Trans Code |
|---|---|---|
| 2) Digital Interface Termination (Continued) | | |
| c. 36 Months | | |
| 1 Termination | $350.00 | DTS31 |
| 2 Terminations | 330.00 | DTS32 |
| 3 Terminations | 310.00 | DTS33 |
| d. 60 Months | | |
| 1 Termination | 295.00 | DTS51 |
| 2 Terminations | 275.00 | DTS52 |
| 3 Terminations | 255.00 | DTS53 |
| 3) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks) | 4.50 | T1T |

4) See Paragraph D.3.e. above for SLC Charge application.

b. Non-recurring Charges

| | Non-recurring Charge | Trans Code |
|---|---|---|
| 1) Subsequent Addition/Rearrangement Charge per trunk termination | 10.00 | T1ARC |

## OBSOLETE SERVICE OFFERINGS

| | | Sheet |
|---|---|---|
| 100.1 | Systems Plus Service | 1 |
| 100.1.1 | General | |
| 100.1.2 | System Features | |
| 100.1.3 | Conditions | |
| 100.1.4 | Rates and Charges | |
| 100.2 | Advanced Calling Services | 7 |
| 100.2.1 | Privacy Pack | 7 |
| 100.3 | Custom Calling Service | 8 |
| 100.3.1 | Call Transfer | 8 |
| 100.4 | South Carolina LATA-Wide Area Calling Plan | 9 |
| 100.4.1 | TDS Telecom Plus+ | 9 |

## OBSOLETE SERVICE OFFERINGS

100.1 SYSTEMS PLUS SERVICE (SP)[1]

100.1.1 General

a. Systems Plus Service is access line service furnished from digital central office equipment located in company buildings. Systems Plus is not provided in association with public or semi-public telephone service, party line or PABX service.

b. Systems Plus features may be used in association with both individual exchange access line service and/or groups of exchange access lines arranged as a single Customer Service Group.

c. A Customer Service Group is an arrangement of 2 or more exchange access lines associated with one individual exchange customer. Joint use of this service is not allowed.

d. Systems Plus service is subject to the availability of outside plant and/or central office facilities.

e. Calls between lines within a Customer Service Group are not subject to local measured or metered service.

100.1.2 System Features

a. Feature capabilities may vary depending on the type of central office equipment.

(1) Automatic Line

Provides an automatic immediate connection between a calling station that goes off hook and a predetermined location.

(2) Busy Transfer

This feature allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus customer group if the Systems Plus line is busy.

(3) Call Forward

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

(1) Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will no longer be able to reestablish it.

## OBSOLETE SERVICE OFFERINGS

100.1 SYSTEMS PLUS SERVICE (SP)[1] (Continued)

100.1.2 System Features (Cont'd)

(4) Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

(5) Warm Line

Provides an automatic connection between a calling station that goes off hook and a predetermined location after a predetermined time lapse.

(6) Call Pick-Up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

(7) Call Transfer

Allows a station user to hold and transfer incoming, outgoing, and intragroup calls.

(8) Call Waiting

Called busy station may acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when Busy Transfer is activated).

(9) Cancel-Call Waiting

This feature allows the station user to effectively "turn off" the Call Waiting option for the duration of a call. This is achieved by dialing a code. When the station goes back on hook, the Cancel-Call Waiting feature will no longer be in effect. This feature may be used to prevent interruptions of date traffic between a station user and a time-sharing computer as well as prevent interruptions of important telephone calls.

(1) Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

## OBSOLETE SERVICE OFFERINGS

100.1 SYSTEMS PLUS SERVICE (SP)[1] (Continued)

100.1.2 System Features (Cont'd)

(10) Three Way Conferencing

This feature allows the station user to place an existing call on hold, then originate a call to another party with the party on hold being excluded from the conversation until the subscriber flashes the switchhook and conferences all parties.

(11) Deny Originating

This feature allows the line terminating calls only.

(12) Deny Terminating

This feature allows the line originating calls only.

(13) Directory Number Hunting

This feature allows a call to advance to another number when the originating number called is in use.

(14) Distinctive Ringing

This feature distinguished between intragroup calls and terminating calls from outside the Systems Plus group with different ringing patterns.

(15) Don't Answer Transfer

This feature automatically transfers an incoming call to another predetermined line within the Systems Plus customer group after a specific number of ring attempts at the called Systems Plus line.

(16) Intercom

This feature provides intra Systems Plus group communications by dialing 1 to 5 digits.

(1) Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

## OBSOLETE SERVICE OFFERINGS

100.1 SYSTEMS PLUS SERVICE (SP)1 (Continued)

100.1.2 System Features (Cont'd)

(17) Speed Calling 8

Allows a user to place calls to a previously designated list of 8 frequently dialed numbers.

(18) Speed Calling 30

Allows a user to place calls to a previously designated list of 30 frequently dialed numbers.

(19) Station-To-Station Dialing

This feature allows Systems Plus to operate like a PBX with station-to-station dialing, and requires dial "9" access to place outside calls.

(20) Toll Denied

This feature restricts the station from originating toll calls.

(21) Group Speed Calling

This feature allows the customer to establish a 30 number speed calling list for the group. Any station in the group can access this list of speed calling numbers.

100.1.3 Conditions

a. Additional directory listings are offered subject to the provisions set forth in Section 6 of this tariff. Each Centrex line is permitted one listing at no charge.

b. Other services as provided for in the Tariffs of the Company may be furnished in connection with Systems Plus service at rates and charges specified for such services.

c. Access lines associated with an individual customer service group may be extended to a location outside the same continuous property of the Systems Plus customer to any location within the local exchange area.

(1) Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

## OBSOLETE SERVICE OFFERINGS

100.1 SYSTEMS PLUS SERVICE (SP)[1] (Continued)

100.1.3 Conditions (Cont'd)

e. Access lines equipped with Systems Plus features are subject to Touch calling Service rates set forth in Section 13 of this tariff.

f. Rates for any individual customer service group with more than 20 access lines will be provided on an individual case contract basis.

g. Customer service groups with six (6) access lines or less may be assigned 1 digit station-to-station dialing within their respective group. Customer service groups of seven (7) or more lines may use 2, 3, or 4 digit dialing for station-to-station dialing.

100.1.4 Rates and Charges

a. Access line rates for Systems Plus exchange access lines arranged in a Customer Service group are as follows:

| | Monthly |
|---|---|
| 2 lines, each | $19.90 |
| 3 to 6 lines, each | 14.93 |
| 7 to 10 lines, each | 11.14 |
| 11 to 19 line, each | 8.36 |
| 20 and above, each | Individual Contract Basis with Termination Agreement |

b. Customer service group access line includes station-to-station dialing, Intercom, Call Pick-Up, Transfer and Call Hold Features.

c. The Federal Communications Commission's end user charges apply in addition to the previously listed rates.

(1) Effective June 6, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

## OBSOLETE SERVICE OFFERINGS

100.1 SYSTEMS PLUS SERVICE (SP)[2] (Continued)

100.1.4 Rates and Charges (Cont'd)

d. Systems Plus Line Features, Per Access Line.

| | | Monthly Rate | Pkg. I | Pkg. II |
|---|---|---|---|---|
| (1) | Automatic Line | $1.00 | | |
| (2) | Busy Transfer | $1.00 | | |
| (3) | Call Forward | $1.00 | X | X |
| (4) | Call Hold | $0.50 | | |
| (5) | Warm Line | $1.00 | | |
| (6) | Call Pick-Up | $0.50 | | |
| (7) | Call Transfer | $0.50 | | |
| (8) | Call Waiting | $2.00 | | |
| (9) | Cancel-Call Waiting | $0.50 | | |
| (10) | Three Way Conferencing | $1.00 | X | X |
| (11) | Deny Originating | $2.00 | | |
| (12) | Deny Terminating | $2.00 | | |
| (13) | Directory Number Hunting | $1.00 | | |
| (14) | Distinctive Ringing | $1.00 | | |
| (15) | Don't Answer Transfer | $1.00 | | |
| (16) | Intercom | $0.50 | | |
| (17) | Speed Calling 8 | $1.00 | X | |
| (18) | Speed Calling 30 | $1.50 | | X |
| (19) | Station-To-Station | $0.50 | | |
| (20) | Toll Denied | $2.00 | | |
| (16) | Group Speed Calling, | $7.50 | | |

e. Feature Packages

| | |
|---|---|
| Package 1 | $2.50 |
| Package 2 | $3.00 |

f. Connection Charges

(1) In addition to the recurring monthly charges, Service Connection Charges, as specified in Section 4 of this tariff, apply to the connection of one or more lines at the same time and on the same service of the customer, with the following exceptions:

(2) Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

## OBSOLETE SERVICE OFFERINGS

### 100.2 ADVANCED CALLING SERVICES

100.2.1. Privacy Pack [1]

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month $9.95

1) This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

## OBSOLETE SERVICE OFFERINGS

### 100.3 CUSTOM CALLING SERVICES

100.3.1 Call Transfer *

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

| One Service Per Line | Rate Per Month | Trans Code | Activation Code | Deactivation Code |
|---|---|---|---|---|
| Call Transfer * | 2.00 | CCCT | N/A | N/A |

* As of November 17, 2003, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

## OBSOLETE SERVICE OFFERINGS

### 100.4 SOUTH CAROLINA LATA-WIDE AREA CALLING PLAN

#### 100.4.1 TDS Telecom Plus (TDS T+)[1]

Rates

| | | Default Plan |
|---|---|---|
| 1. Recurring Base Rate (Applies Per Month) | | |
| a. Residence | $16.00 | 3.9.C.1 or 2 |
| b. Business | 24.00 | |
| c. Centrex Lines | | |
| 3 to 6 lines | 20.50 | |
| 2. Premium Flat Rate Options (Residence & Business), per line | | |
| a. TDS+ 500 Package, apply per billing period (Includes Initial 500 minutes)[2] | 16.00 | |
| b. TDS+ 250 Package, apply per billing period (Includes Initial 250 minutes)[2] | 10.00 | |
| c. Per Minute charge over allowance in Options 1) and 2) | 0.05 | |

[1] These plans were grandfathered November 21, 2005. New subscriptions are not allowed after this date. The calling scope of these plans will be expanded to include the LATA On September 28, 2006. As a result of the calling scope expansion, calling to areas not in an exchange's EAS will be 10 digit dialing.

[2] These rates do not include basic local exchange rates. The basic local exchange service rates are listed above under Recurring Base Rate Area.